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QUESTION 1

A nonprofit is using Nonprofit Cloud Case Management. Case managers need to share the initial, midterm, and final client assessments; updates or notes on the client; and pertinent alerts about the client with other staff within the nonprofit who also provide services to the client.

Which two approaches should a consultant recommend to meet the requirement? Choose 2 answers

A. Create Sharing Rules for Assessments, Client Notes, and Client Alerts that share these with the public group.

B. Create a Public Group of staff that need access to this information.

C. Create a permission set that grants Read/Write access to Assessments, Client Notes, and Client Alerts objects.

D. Create a Private Group of staff that need access to this information.

Correct Answer: AC

QUESTION 2

A nonprofit organization has a large volume of contacts, organizations, and address records. The organization wants to migrate all of its data into its NPSP org.

What are two considerations? Choose 2 answers

A. Address verification only works with the one-to-one and individual ("Bucket") Account models.

B. Tracking addresses with the Address object may introduce more complexity.

C. Migrating all historical address information impacts system data storage.

D. There is a limit of three addresses per contact or organization that can be migrated into NPSP.

Correct Answer: BC

QUESTION 3

A large non-profit organization needs to keep track of a vast network of donors in NPSP. The donors have their own complex relationships, where they may be related to many different Accounts. Which Salesforce object does Saleforce.org recommend using to address this complexity?

A. Relationships

B. Contact (associated to Multiple Accounts)

C. Connections

D. Organization Accounts

E. Affiliations

Correct Answer: E

QUESTION 4

A nonprofit provides after-school programs to historically underserved youth. The nonprofit wants to track each program
and the status of youth enrolled in the program. Which set of objects within the Program Management Module should a
consultant use to track the programs and enrollments?

A. Programs and Attendance

B. Programs and Program Engagements

C. Programs and Contacts

D. Program Engagements and Program Cohorts

Correct Answer: B

https://trailhead.salesforce.com/content/learn/modules/program-management-with-nonprofit-cloud/manage-nonprofit-
programs-with-salesforce

QUESTION 5

A nonprofit is migrating from a legacy donor management database. The database has donor contact information,
donation history, and payment information. How should the consultant load the data from the database using a single
file to create the related records?

A. Data Loader

B. Data Import Wizard

C. NPSP Data Importer

D. Workbench

Correct Answer: C

https://sites.google.com/a/cloud4good.com/salesforce-glossary/home/npsp-user-manual/chapter-4-entering-data/npsp-
data-importer-tool

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