PEGAPCDC85V1^{Q&As}

Pega Certified Decisioning Consultant (PCDC) version 8.5

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QUESTION 1

U+ Bank\\'s marketing department currently promotes various credit card offers by sending emails to qualified customers. The bank wants to limit the number of offers that customers can receive over a given period of time. In the Answer Area, select the correct artifact you use to implement each requirement.

Hot Area:

Answer Area			
	Requirement	Artifact	
	Do not send more than 500 email offers in the outbound run.	Suppression policy Customer contact limits Volume constraints	
	Do not send more than two email offers to a customer in one month.	Suppression policy Customer contact limits Volume constraints	
	Do not send any credit cards for ten days if a customer has clicked on a credit card five times in the last seven days.	Suppression policy Customer contact limits Volume constraints	
Maria B	Do not send a credit card for ten days if the card was shown three times in the last seven days.	Suppression policy Customer contact constraints Volume constraints	

Correct Answer:

Answer Area		
	Requirement	Artifact
	Do not send more than 500 email offers in the outbound run.	Suppression policy Customer contact limits Volume constraints
	Do not send more than two email offers to a customer in one month.	Suppression policy Customer contact limits Volume constraints
	Do not send any credit cards for ten days if a customer has clicked on a credit card five times in the last seven days.	Suppression policy Customer contact limits Volume constraints
	Do not send a credit card for ten days if the card was shown three times in the last seven days.	Suppression policy Customer contact constraints Volume constraints

QUESTION 2

U+ Bank, a retail bank, uses Pega Customer Decision HubTM for their one-to-one customer engagement. The bank now wants to change its offer prioritization to consider both business objectives and customer needs.



Which two factors do you configure in the Next-Best-Action Designer to implement this change? (Choose Two)

- A. Business levers
- B. Engagement policies
- C. Context weighting
- D. Contact policies

Correct Answer: AB

QUESTION 3

U+ Bank\\'s marketing department currently promotes various home loan offers to qualified customers. Now, the bank does not want to show offers on a customer\\'s account page if the customer has already received three home loan offers in the last two weeks.

What do you need to define to implement the business requirement?

- A. Customer contact limits
- B. Suppression policy
- C. Volume constraints
- D. Applicability rules

Correct Answer: D

QUESTION 4

An outbound run identifies 150 Standard card offers, 75 on email, and 75 on the SMS channel.



If the following volume constraint is applied, how many actions are delivered by the outbound run?

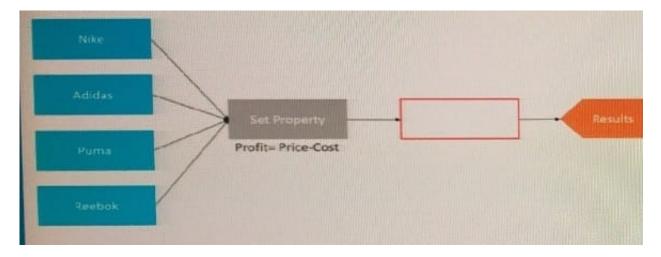
- A. 75 emails 25 SMSes
- B. 75 SMSes and 25 emails
- C. 100
- D. 150



Correct Answer: B

QUESTION 5

The following decision strategy outputs the most profitable shoe a retailer can sell. The profit is the selling Price of the shoe, minus the Cost to acquire the shoe.



The details of the shoes are provided in the following table:

Action	Price	Cost	Profit
Nike	\$69	\$59	\$10
Adidas	\$65	\$45	\$20
Puma	\$85	\$65	\$20
Reebok	\$75	\$50	\$25

According to the decision strategy, what is the output of component in the blank space highlighted in red?

- A. Nike, Adidas, Puma, Reebok
- B. Reebok, Puma, Adidas, Nike
- C. Reebok
- D. Nike

Correct Answer: C

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Questions