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QUESTION 1

A developer is attempting to reference a validate rule called ValidateCustomer from a flow action applied to a case type class called ACME-IT-Work-Ticket. The case type class directly inherits from the Work- class. The case type class does

not contain a ValidateCustomer validate rule.

Place the classes in the order in which Pega searches for the ValidateCustomer validate rule.

Select and Place:

Class Name	Search Order
ACME-IT-Work	
ACME-IT	
ACME	
Work-	
@baseclass	

Correct Answer:

Class Name	Search Order
	ACME
	ACME-IT
	Work-
	@baseclass
	ACME-IT-Work

QUESTION 2

An accident claim case creates a vehicle claim case for each vehicle involved in an accident.

Which two configurations prevent the accident claim case from resolving before all vehicle claims are resolved? (Choose Two)

A. Add each vehicle claim as a child case of the accident claim.

B. Add a manual approval step to the accident claim case.

C. Add an optional process to pause the accident case until the vehicle claims are paid.

D. Add a wait step to the accident claim case to wait until all vehicle claims have a status of Resolved.

Correct Answer: AD

QUESTION 3

Hospital staff members enter appointment details including relevant patient information, diagnoses, lab orders, and prescribed medication. This information is aggregated in the Patient visit summary view. The patient receives a copy of this view through email.

Which two configurations, when applied in combination, achieve this behavior? (Choose Two)

A. Add a Create PDF automation that references the Patient visit summary view.

B. Add a Send Email step and enable the option to include attachments.

C. Add a Send Email step and compose the message to reference the relevant properties.

D. Enable email notifications on the case type.

Correct Answer: AC

QUESTION 4

You are developing a case type to process visa applications. As part of the process, applicants need to schedule an interview with the consulate. A child Interview case is created for the interview process and assessment. Following the interview, it typically takes 48 hours for the consulate to reach a decision. For the visa case to proceed to applicant notification, the Interview case needs to be resolved.

How do you configure a case type to achieve the required behavior?

A. Add a Create Case step that creates the Interview child case. Following this step, add a Wait step that pauses the parent case until the Interview case reaches a status of Resolved and after 48 hours have elapsed.

B. Add a Create Case step that creates the Interview child case. Following this step, add a Wait step that pauses the parent case until the Interview case reaches a status of Resolved.

C. Add a Create Case step that creates the Interview child case. There is no need to add a Wait step.

D. Add a Create Case step that creates the Interview child case. Following this step, add a Wait step that pauses the parent case until 48 hours have elapsed.

Correct Answer: D

QUESTION 5

In the Answer area, identify the type of data measured in each report.

Hot Area:

Answer Area

Report	Type of Data	
	Business Data	**Process Data**
Deliveries per month versus damaged goods	○	○
Customer support cases handled per month	○	○
Profit margin by types of goods sold monthly	○	○
Sales training investment versus annual revenue	○	○
Average number of days for customer deliveries	○	○

Correct Answer:

Answer Area

Report	Type of Data	
	Business Data	**Process Data**
Deliveries per month versus damaged goods	●	○
Customer support cases handled per month	○	●
Profit margin by types of goods sold monthly	●	○
Sales training investment versus annual revenue	●	○
Average number of days for customer deliveries	○	●

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