

## PK0-005<sup>Q&As</sup>

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## QUESTION 1

A project manager sent equipment to a global project team for testing purposes. Only 70% of the project team received the equipment for testing. Which of the following considerations is impacting the rest of the team?

- A. Quality assurance
- B. Organizational branding restrictions
- C. State privacy acts
- D. Country legal regulations

Correct Answer: D

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## QUESTION 2

Which of the following is a quality assurance tool?

- A. Defining project goals
- B. Identifying the root cause analysis
- C. Assessing employee efficiency
- D. Assessing skill gaps

Correct Answer: B

Identifying the root cause analysis is a quality assurance tool. Root cause analysis is a method used to identify the underlying cause of a problem or issue. It is often used in quality assurance to determine the root cause of defects or failures in a process, and to develop corrective actions to prevent the issue from recurring.

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## QUESTION 3

A PM has gathered stakeholders from across various functions in the organization. The team has never worked together before. Which of the following should the PM do to ensure standards are understood?

- A. Conduct team training.
- B. Present the scope statement.
- C. Establish meeting schedules.
- D. Develop a communication plan.

Correct Answer: A

Conducting team training is important when stakeholders from various functions who have never worked together are brought together for a project. It helps ensure that everyone understands the project's standards, processes, and expectations. Training can provide a common understanding of roles, responsibilities, communication protocols, and

any specific standards relevant to the project. This lays the foundation for effective collaboration and reduces the likelihood of misunderstandings or misaligned expectations among team members.

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#### QUESTION 4

A project manager realizes that a project will not be completed on time due to resource constraints. Which of the following actions should the project manager take NEXT?

- A. Trigger the contingency plan and communicate with the stakeholders.
- B. Work with the functional managers to create a work-around.
- C. Submit a change request to the change control board.
- D. Transfer the risk by hiring a new vendor who was successful on a previous project.
- E. Set up an escalation meeting with the sponsor.

Correct Answer: C

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#### QUESTION 5

Internal project team members and a subject matter expert had a heated discussion about the client's needs. The deliverable is now at risk of being delayed. Which of the following should be notified LAST?

- A. Program manager
- B. End user
- C. Steering committee
- D. Project sponsor

Correct Answer: B

In most cases, internal issues and potential delays are handled within the project team and stakeholders before they are communicated to end users. This is to ensure that the right information is being passed along and also to provide time to find potential solutions or workarounds before involving the end user.

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