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QUESTION 1

During a status meeting, the development team reviews work and finds an unforeseen dependency on one of the critical project activities. As a result, the project will most likely be delayed. Which of the following actions should the project manager MOST likely perform?

- A. Work with the project scheduler to update the project timeline.
- B. Communicate to the stakeholders about the updated timeline.
- C. Ask the development team to fast-track upcoming activities.
- D. Add two resources so the critical activities will finish on time.

Correct Answer: A

Work with the project scheduler to update the project timeline. The project manager should work with the project scheduler to update the project timeline after finding an unforeseen dependency on one of the critical project activities that will most likely cause a delay. The project scheduler is a person or a tool that helps plan, schedule, monitor, and control the project activities and resources. The project scheduler can help the project manager to assess the impact of the dependency on the project schedule and identify any possible ways to mitigate or resolve it. The project scheduler can also help to update the project timeline with the revised dates and durations of the project activities and communicate them to the relevant stakeholders

QUESTION 2

A project manager has just finished overseeing the implementation of a new, self-service benefits enrollment system. Many employees, however, are calling the human resources team for assistance instead of using the self-service system. Which of the following should the project manager have done as part of the execution plan?

- A. Establish a minimally viable product.
- B. Prepare new knowledge base documentation.
- C. Update the project baseline and schedule.
- D. Periodically review vendor performance.

Correct Answer: B

When implementing a new system, it's crucial to provide users with resources to understand how to use it. A knowledge base or user documentation would have been helpful in this situation, as it could guide employees on how to use the new self-service benefits enrollment system, reducing the need for them to call the human resources team for assistance.

QUESTION 3

A PM in a matrix organizational structure has team members who do not have adequate time to dedicate to project activities. Which of the following should the PM do to improve the team members' availability?

- A. Require overtime for assignments.

- B. Conduct training on time management.
- C. Negotiate with functional managers.
- D. Recruit additional team members.

Correct Answer: C

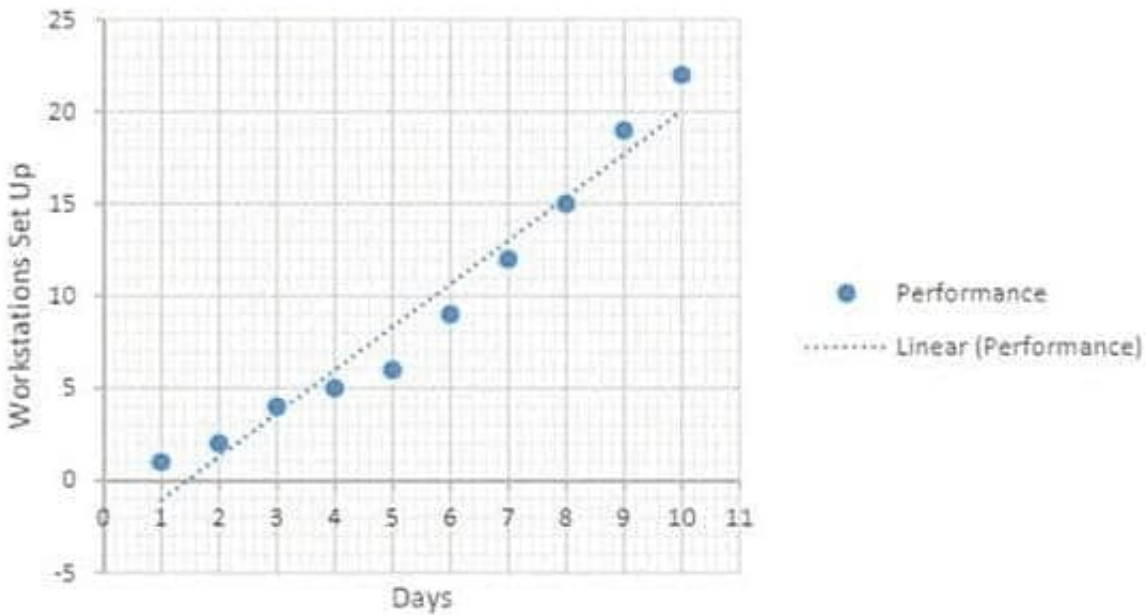
In a matrix organizational structure, team members often report to both a functional manager and a project manager. If team members don't have enough time to dedicate to project activities, the project manager should negotiate with the functional managers to secure more of the team members' time for the project. This can involve discussing the project's priorities, deadlines, and resource needs.

QUESTION 4

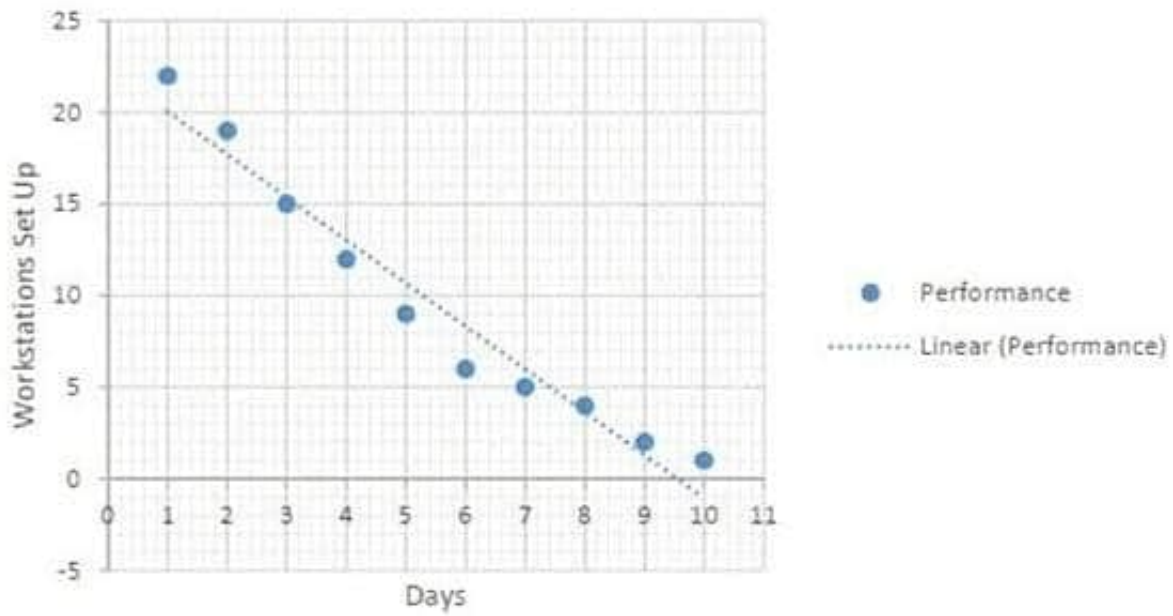
An IT intern was assigned to set up workstations as part of a project. The IT intern was very careful to do the task well and initially referred to notes while performing the task. By the end of the two-week rotation, the IT intern no longer needed the notes and completed more set-ups in less time.

Which of the following MOST likely represents the observed relationship in this scenario?

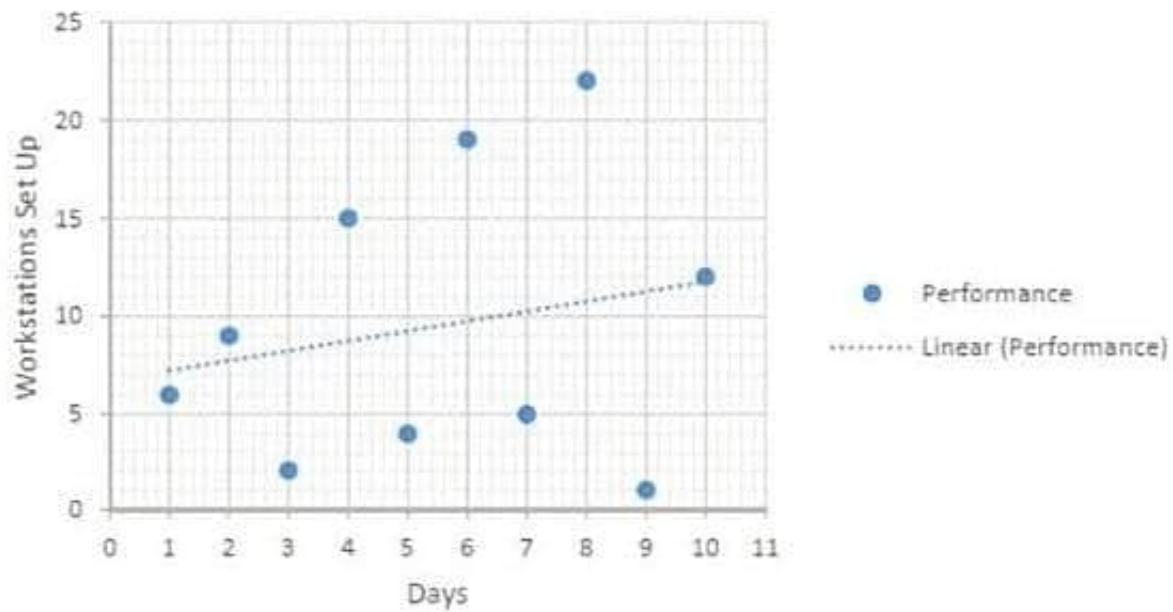
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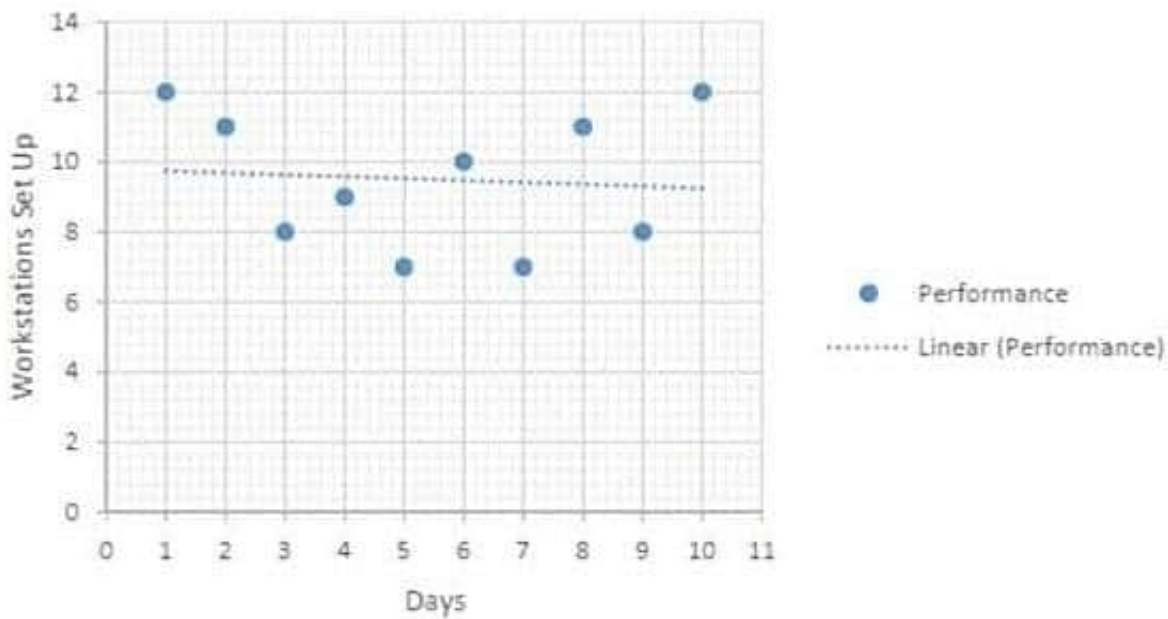
B.



C.



D.



- A. Option A
- B. Option B
- C. Option C
- D. Option D

Correct Answer: C

QUESTION 5

A project manager is assigned to a multinational project with team members from different continents. Which of the following is the MOST important aspect for the project manager to consider?

- A. Resource allocation
- B. Communication security
- C. Technological factors
- D. Cultural differences

Correct Answer: D