# PR000370<sup>Q&As</sup>

ServiceNow Certified System Administrator

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## Leads4Pass

#### **QUESTION 1**

From the User menu, which actions can a user select? (Choose three.)

- A. Send Notifications
- B. Log Out ServiceNow
- C. Elevate Roles
- D. Impersonate Users
- E. Order from Service Catalog
- F. Approve Records

Correct Answer: BCD

#### **QUESTION 2**

Which term refers to application menus and modules which you may want to access quickly and often?

- A. Breadcrumb
- B. Favorite
- C. Tag
- D. Bookmark
- Correct Answer: B

#### **QUESTION 3**

Which would NOT appear in the History section of the Application Navigator?

- A. Records
- B. UI Pages
- C. Lists
- D. Forms

Correct Answer: B

#### **QUESTION 4**

Which of the following is used to initiate a flow?

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- A. A Trigger
- B. Core Action
- C. A spoke
- D. An Event
- Correct Answer: A

#### **QUESTION 5**

Knowledge Base Search results can be sorted by which of the following? (Choose three.)

- A. Most recent update
- B. Popularity
- C. Relevancy
- D. Manager assignment
- E. Number of views
- Correct Answer: ACE

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