# PSM-II<sup>Q&As</sup>

Professional Scrum Master level II (PSM II)

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#### **QUESTION 1**

Which role is responsible for engaging with stakeholders?

- A. The team lead
- B. The business analyst
- C. The project manager
- D. The Development Team
- E. The Product Owner

Correct Answer: E

#### **QUESTION 2**

Why is it important that there is only one Product Owner per product?

- A. The Scrum Master knows who will be his back-up whenever he is unavailable, it saves the organization time and money, and the Development Team knows who to request tasks from.
- B. It is clear who is accountable for the ultimate success of the product, the Development Team always knows who determines priorities, and it helps avoid barriers to effective communication and rapid decision-making.
- C. It isn\\'t important as multiple Product Owners can easily share a single Product Backlog.

Correct Answer: B

#### **QUESTION 3**

A Scrum Master is keeping a list of open impediments, but it is growing and he/she has been able to resolve only a small portion of the impediments.

Which would be the LEAST helpful technique in this situation?

- A. Consulting with the Development Team
- B. Prioritizing the list and working on them in order.
- C. Arranging a triage meeting with all project managers.
- D. Alerting management to the impediments and their impact.

Correct Answer: C

Scrum does not have project managers and arranging a triage meeting would not help accelerate the removal of impediments.



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#### **QUESTION 4**

How should a Scrum Master divide a group of 100 people into multiple Development Teams?

- A. Create teams based on their functional layer.
- B. Have the resource manager assign the people to teams.
- C. Ask the developers to divide themselves into teams.

Correct Answer: C

A good first question for you to suggest the group thinking about when forming into teams is "How will we make sure all teams have the right amount of expertise?"

#### **QUESTION 5**

What would be the best two ways to identify that a Development Team is self-organizing? (Choose two.)

- A. Management is able to know which members are working on which items.
- B. Creativity thrives and new possibilities are explored.
- C. The Development Team members are cross-functional and knows what it needs to do to deliver the all tasks committed to the Sprint Planning.
- D. The Development Team is able to resolve internal conflicts between members in order to continue working.

Correct Answer: BD

In self-organized teams creativity thrives, conflicts can be resolved, and new possibilities are explored.

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