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QUESTION 1

A Salesforce associate is using Global Search to find a record but does not remember the name of the record they want to find. What should the associate use to search for the record?

- A. List view for each object
- B. Object Manager
- C. Wildcards and operators

Correct Answer: C

QUESTION 2

A salesforce associate is excited to find they can combine the challenge of learning new skills with the chance of winning prizes?

- A. Superbadges
- B. Quests
- C. Ranks

Correct Answer: B

QUESTION 3

Get Cloudy Consulting trains its new employee in a partial sandbox named New Employee;. An employee completes the training in the sandbox and is ready to sign in to the production org. However, an error message pops up indicating an invalid username or password. The employee is using their sandbox username and password to sign in to production.

What is needed to solve this error?

- A. Creating a new username for the production org
- B. Removing .NewEmployee appendix from the sandbox username
- C. Creating a different password for the production org

Correct Answer: B

QUESTION 4

How should an associate display the sum of all closed won Opportunity amounts at the Account level?

- A. A custom report type
- B. The Opportunity related list

C. A Roll-Up Summary field

Correct Answer: C

QUESTION 5

A Salesforce associate at Get Cloudy Consulting is given a list of opportunities to work through. The associate asks for an easier way to change the opportunity stage. What should be recommended?

- A. Switch to the Kanban View.
- B. Create multiple list views.
- C. Use a Dynamic Dashboard View.

Correct Answer: A

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