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QUESTION 1

What is the methodology that ensures the BEST outcome for both NSN and customer?

- A. Revenue Sharing.
- B. Gain Sharing.
- C. Risk-Reward.
- D. Improvement of end user experiences.

Correct Answer: B

QUESTION 2

Which Network Operations process utilises the majority of resources?

- A. Performance Management.
- B. Alarm Monitoring
- C. Configuration Management.
- D. Fault Management.

Correct Answer: B

QUESTION 3

What are the most important elements that MUST be monitored constantly over a project life cycle?

- A. Quality and Subcontractor Performance.
- B. Contract conditions and Project Deliverables.
- C. Cost, Time and Scope.
- D. Financial Reports and Schedule.

Correct Answer: C

QUESTION 4

During the bidding phase, what type of support can be provided by Procurement Management?

- A. None. Operations Manager is responsible for negotiating the Subcontractor contracts after the deal with the customer is closed.

- B. Ensure cost efficient, qualified and compliant Subcontractor solutions for the customer project.
- C. Prepare training plans to develop Subcontractor competence level.
- D. Proactively develop the supply chain for required consumables.

Correct Answer: B

QUESTION 5

Which description is MOST descriptive of Network Operations in an Operator organisation?

- A. Network Operations is managed by the Chief Technical Officer or equivalent and is the part of the organization responsible for matters of a technical nature including repairing the network to the quality standards agreed with their customers.
- B. Network Operations is part of the Outsourced services and is responsible for managing all the NwOps functions: Fault Management; Configuration Management; Performance Management; Security Management; OSS Administration; Maintenance, It does not include but Network Planning activities.
- C. Network Operations is the part of a customer's organisation that manages the Network Elements to ensure they are maintained and operative at all times to provide the quality of service promised to the end-users.
- D. Network Operations provides the management of the operated network and all events that may cause any disruption of service to end users or cause it to be in a jeopardous state. It follows that the overriding delivery objective is to provide the quality of service as defined by the business and promised to the end users.

Correct Answer: D

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