



# C2010-508<sup>Q&As</sup>

IBM Endpoint Manager V9.0 Fundamentals

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### QUESTION 1

How can the Change Management group determine how many Windows 7 systems will be updated at each site for a particular patch?

- A. From the Patch Vulnerability Dashboard, select the desired patch, then filter with the By OS then By Relay.
- B. Select the patch, use the Applicable Computers tab with the Retrieved Properties, and group By OS then By Relay.
- C. From the Computers list view, use the Search filter to find all Windows 7 systems, then use the Applicable Fixlets and Tasks, and use the Retrieved Properties to filter By Relay.
- D. From the IBM Endpoint Manager Infrastructure domain, use the Sites and Locations dashboard, drill down to the specific site to list all relevant Fixlets and tasks, and select the particular patch.

Correct Answer: C

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### QUESTION 2

There is an existing computer group which contains all computers with an IP address that starts with 10.160.22. This computer group must be updated so that it will automatically include computers whose IP addresses start with 10.160.23. Which method should be used?

- A. Edit the name of the computer group.
- B. Edit the relevance of the existing computer group.
- C. Manually edit the membership of the existing computer group.
- D. Run the Computer Group Membership wizard and add the new subnet.

Correct Answer: A

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### QUESTION 3

While troubleshooting an issue with a managed endpoint, an operator wants to temporarily prevent actions from being executed on the endpoint. How would the operator accomplish this?

- A. Right-click the computer objects and selects Pause Actions from the Context menu.
- B. Right-click the computer objects and selects Revoke Certificate from the Context menu.
- C. Temporarily move the computer object to the Unmanaged Assets node in the console. tiD. Take action on the BES Client Setting Lock Computer task and target the desired endpoint.

Correct Answer: B

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### QUESTION 4



A user has 10 new Windows server computers that she wants to add to the existing Windows servers manual computer group. How can she add the new servers to this group?

- A. Tools > Add Computers to Manual Computer Group
- B. select all of the new Windows Server computers, right-click, and select View as Group
- C. view the Windows Servers computer group and click the button Add Computers to Group
- D. select all of the new Windows Server computers, right-click, and select Add To Manual Group

Correct Answer: D

Reference:

[http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/topic/com.ibm.tem.doc\\_8.2/Tivoli\\_Endpoint\\_Manager\\_\(page 79\) Console\\_Operators\\_Guide.pdf](http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/topic/com.ibm.tem.doc_8.2/Tivoli_Endpoint_Manager_(page_79)Console_Operators_Guide.pdf)

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#### QUESTION 5

An administrator is required to Take Action from a custom Fixlet which is not showing any relevant machines. After inspecting the Fixlet the administrator has discovered that the group of endpoints that he manages were excluded in the Fixlet relevance statement. What can be done to bypass this?

- A. Take Action Execution tab. select ...ignore action relevance and force execution.
- B. Take Action Target tab. click on Enter Device Names, and type in the names of the target endpoints.
- C. Take Action Target tab. click on Dynamically Target by Property, choose Computer Groups, and select the group under management.
- D. Take Action Applicability tab, select ...the following relevance clause evaluates true, and alter the existing relevance to include the group of managed machines.

Correct Answer: D

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#### QUESTION 6

What is the first required step to make an unmanaged computer an IBM Endpoint Manager (IEM) relay?

- A. The IEM client must be installed on the computer.
- B. A console operator must add the computer to the relay's computer group.
- C. The task Install IBM Endpoint Manager Relay must be run on the computer.
- D. The IEM server must be configured to accept incoming connections from new relays.

Correct Answer: B

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#### QUESTION 7



An operator who can create custom content has been given access to a variety of sites including Patches for Windows (English) and Windows QA, a custom site for testing patches. Four months ago she created a baseline that included 130 updates and published it into the Windows QA site. She needs to deploy this baseline to 100 computers that recently came online. She notices that many of the Windows patches in the baseline are out of date because she see the message: Source Fixlet differs. What does the operator need to do to correct this issue?

- A. Recreate the entire baseline from scratch.
- B. Use the Sync All Components button in the baseline.
- C. Split the patches into two baselines; a baseline cannot be created that has 130 Fixlets.
- D. Remove the Fixlets from the baseline that have the message - Source Fixlet differs; they have been discontinued by Microsoft.

Correct Answer: B

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#### QUESTION 8

A computer has not reported in for over an hour and is grayed out in the IBM Endpoint Manager (IEM) console. Which option in the IEM console forces the client to report back in assuming the operator has no remote access to the endpoint?

- A. Send Refresh
- B. Send Client Reset
- C. Clear Console Cache
- D. Restart the Client Service

Correct Answer: B

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#### QUESTION 9

A user realizes after rebooting his Mac that the IBM Endpoint Manager (IEM) daemon has not started. Which daemon should the user start?

- A. IEM Client
- B. BES Client
- C. BES Agent
- D. BES Plug-in

Correct Answer: C

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#### QUESTION 10

Which content domain contains content related to the updating of operating systems and specific applications?



- A. Server Automation
- B. Endpoint Protection
- C. Patch Management
- D. BigFix Management

Correct Answer: C

Reference: <http://www-03.ibm.com/certify/tests/objC2010-508.shtml>

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#### QUESTION 11

Which tab within the Deployed Action window provides the overall current result status after an action is taken on a Fixlet?

- A. Status
- B. Targets
- C. Summary
- D. Computers

Correct Answer: C

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#### QUESTION 12

How is a default action turned into a policy within the Execution tab of the Take Action dialog?

- A. remove all constraints
- B. configure and enable all constraints
- C. check the On failure, retry check box
- D. the action name must be prefixed with Policy:

Correct Answer: C

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#### QUESTION 13

When adding a Fixlet or task to a baseline, which option is used automatically as the action?

- A. Action 1
- B. Quick Action
- C. Default Action



D. No action is used automatically.

Correct Answer: C

Both Fixlets and Tasks might have a Default Action, allowing you to simply click from the list to deploy it. They can both be grouped into Baselines, allowing higher levels of automation. If you create a Baseline of Fixlets or Tasks which all contain default Actions, you can turn the tedious chores of maintaining a corporate policy or common operating environment into a single-click operation. Reference: [http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/index.jsp?topic=%2Fcom.ibm.tem.doc\\_8.2%2FPlatform%2FConsole%2Fc\\_introducing\\_fixlets\\_and\\_tasks.html](http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/index.jsp?topic=%2Fcom.ibm.tem.doc_8.2%2FPlatform%2FConsole%2Fc_introducing_fixlets_and_tasks.html)

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#### QUESTION 14

What is the purpose of the Refresh Console button in the IBM Endpoint Manager (IEM) console?

- A. To ensure the IEM console version is current.
- B. To reload the console data from the local cache.
- C. To reload the local cache data from the BES Enterprise database.
- D. To send UDP broadcast messages to IEM agents and send a report back to the relay.

Correct Answer: B

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#### QUESTION 15

The IBM Endpoint Manager (IEM) console was left running on a workstation, the IEM server was restarted, and the data presented in the IEM console is showing incorrectly. What can be done to correct this issue?

- A. Reboot the workstation.
- B. Restart the IEM console.
- C. Refresh the IEM console.
- D. Clear the cache and restart the IEM console.

Correct Answer: D

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#### QUESTION 16

What are two required attributes to create a named analysis?

- A. Property Size
- B. Property Definition
- C. Number of Results
- D. Reporting Frequency



E. Computer IDs of Targeted Clients

Correct Answer: DE

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#### QUESTION 17

What are the three valid action states?

- A. Error
- B. Open
- C. Closed
- D. Expired
- E. Running
- F. Stopped

Correct Answer: ABD

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#### QUESTION 18

A non-master operator has rights to create custom content. His manager wants him to create a baseline to deploy this month's Windows patches. In the IBM Endpoint Manager (IEM) console he sees that there are 457 relevant Windows patches. What is the most efficient way to find only the relevant patches for the current month?

- A. Search for the month and year using the Live Search feature in the IEM console.
- B. Go through the list of 457 patches, find the relevant patches, right-click on them and select Add to Baseline.
- C. From the IEM console locate the By Source Release Date node and select the current month's relevant Windows patches.
- D. Go to Tools > Create New Baseline, use the Fixlet search feature, and specify the month and year in the drop-down boxes.

Correct Answer: C

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#### QUESTION 19

How can a custom Fixlet be created which locks the constraints and makes other operators unable to alter them?

- A. On the Properties tab of the Create Fixlet dialog, lock the action constraints beforehand.
- B. On the Actions tab of the Create Fixlet dialog, click on the Include Action settings locks.
- C. On the Relevance tab of the Create Fixlet dialog, click on the Pre-define Action constraints.
- D. On the Actions tab of the Create Fixlet dialog, select Lock Constraints from the Script Type dropdown.



Correct Answer: B

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#### QUESTION 20

From the Target tab on the Take Action dialog, how would a console user target a group of machines belonging to a specific OU in Active Directory?

- A. Select Enter OU Names and type the names in the active directory dialog box.
- B. Select Active Directory Membership and choose the OU from the navigation list.
- C. Select LDAP Membership, chooses By Active Directory, and chooses the OU from the navigation list
- D. Select Dynamically Target by Property, choose By Active Directory, and choose the OU from the navigation list.

Correct Answer: A

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