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QUESTION 1

Which of the following correctly identifies a key difference between cloud computing and IT outsourcing?

- A. Typically, industry definitions state that cloud computing and IT outsourcing are synonymous terms with the same meaning.
- B. Cloud computing only works when there is satisfactory Internet connectivity whereas outsourcing requires dedicated WAN links.
- C. Cloud computing generally allows for on-demand utilization, whereas outsourcing is typically defined by contract terms.
- D. Cloud computing provides only external IT equipment to a company whereas outsourcing involves external only resources managing internal company equipment.

Correct Answer: C

QUESTION 2

Which of the following is important to standardize?

- A. Information standards and applications
- B. User names and hardware providers
- C. Virtual machine images and applications
- D. Virtual machine images and identity information standards

Correct Answer: D

QUESTION 3

As part of a critical SaaS application, one of the contractual statements by the cloud provider is a requirement to perform scheduled maintenance. This has a direct impact on which of the following?

- A. Service strategy
- B. Service transition
- C. Service operation
- D. Service design

Correct Answer: C

QUESTION 4



Which of the following is an effect of cloud computing on application development?

- A. SaaS allows for open-source application development.
- B. SaaS delays the time to market for most applications.
- C. SaaS inhibits vendor interoperability on application platforms.
- D. SaaS allows for a shorter time to market for some applications.

Correct Answer: C

QUESTION 5

Which of the following cloud services would be used to rent hardware, computing and network space, and storage over the Internet?

- A. SaaS
- B. IaaS
- C. PaaS
- D. XaaS

Correct Answer: B

QUESTION 6

Which of the following is the risk when an IT department restricts itself to solely being an infrastructure provider?

- A. Business users will bypass the IT department
- B. Cloud providers will take over the role of the IT department
- C. Service providers will bypass the IT department
- D. All of the above are correct

Correct Answer: A

QUESTION 7

Which of the following is a characteristic of cloud computing?

- A. Cloud computing is typically based on open Internet technology
- B. Cloud computing is typically based on web technology
- C. Cloud computing is cheaper compared to virtualization



D. Cloud computing typically uses XML or JSON technologies

Correct Answer: A

QUESTION 8

Which of the following is a private SaaS?

- A. An application for external use only, on company-owned assets.
- B. An application for external use only, on public cloud-based systems.
- C. An application for internal use only, on company-owned assets.
- D. An application for internal use only, on public cloud-based systems.

Correct Answer: C

QUESTION 9

A company has hired a third party vendor to provide email and spam/anti-malware filtering services. The type of cloud service provided by the vendor is BEST described as which of the following?

- A. SaaS
- B. IaaS
- C. CaaS
- D. PaaS

Correct Answer: A

QUESTION 10

A company decides to subscribe to a new CRM product that will help improve their business processes. Which of the following types of cloud computing would MOST likely be implemented?

- A. PaaS
- B. XaaS
- C. IaaS
- D. SaaS

Correct Answer: D

QUESTION 11



Which of the following virtualization characteristics allows the use of different types of physical servers?

- A. Security
- B. Hardware independence
- C. Scalability
- D. Variable costs

Correct Answer: B

QUESTION 12

A company is using an Internet-based cloud service provided by a third party. Which of the following can the third party NOT guarantee when providing cloud resources?

- A. Capacity
- B. Scalability
- C. Network path
- D. Cost

Correct Answer: D

QUESTION 13

Which of the following skills is MOST needed by the cloud vendor to communicate with the subscriber?

- A. Project management
- B. Customer service
- C. Industry best practices
- D. Visualization

Correct Answer: B

QUESTION 14

Which of the following is included in a compliance audit?

- A. Analyzing chargeback agreements
- B. Analyzing cloud provider Service Level Agreements (SLAs)
- C. Analyzing identity management and access controls



D. Analyzing the provider release calendar

Correct Answer: C

QUESTION 15

Cloud computing _____ capital cost to variable cost.

- A. increases
- B. reduces
- C. shifts
- D. equates

Correct Answer: C

QUESTION 16

Which of the following is a typical concern for business and IT leaders when adopting cloud computing?

- A. Current cost structure of IT
- B. Quality of web-based user interfaces
- C. Security of current IT solutions
- D. Technical maintenance of current IT assets

Correct Answer: C

QUESTION 17

Which of the following is an essential step in the start-up process of a virtual server?

- A. Identify the location of the physical machine
- B. Select identity providers
- C. Select security credentials
- D. Select the application set that will run on it

Correct Answer: C

QUESTION 18

Cloud computing can BEST reduce costs for a business by:



- A. Utilizing services as needed.
- B. Increasing available data storage.
- C. Utilizing local resources.
- D. Increasing sales potential.

Correct Answer: A

QUESTION 19

A company is adopting a public SaaS cloud based computing system to migrate a mission critical application. Which of the following capabilities will be MOST likely lost?

- A. Centralized management of user access to the application.
- B. Aversion of the software that will be accessed in the cloud.
- C. The ability to perform fine grained customizations to the software.
- D. The ability to access the application from the internal company network.

Correct Answer: C

QUESTION 20

A new Chief Information Officer (CIO) has been hired to develop competitive advantage strategies for the company, which is falling behind the competition. The CIO is looking at cloud computing to give the company a competitive edge. Which of the following is the CIO MOST interested in?

- A. Increasing the company carbon footprint
- B. Upgrading the company datacenter
- C. Implementing new IT strategies
- D. Increasing the MTTR after an incident

Correct Answer: C

QUESTION 21

Web hosting is a service that enables customers to deploy a website quickly. This is an example of:

- A. IaaS.
- B. SaaS
- C. PaaS.



- D. On-demand software.
- E. None of the above.

Correct Answer: C

QUESTION 22

Which of the following capabilities MUST a vendor be able to fulfill in order to provide a successful IaaS solution? (Select TWO).

- A. Network maintenance
- B. Application development
- C. Web-based application maintenance
- D. Application configuration settings
- E. Physical security

Correct Answer: AE

QUESTION 23

A company would like to move an application to the cloud which resides on a single physical server in their datacenter. The server has two drives, one of which hosts the operating system, and the other hosts the application data. The operating system has been showing errors recently and the application data was corrupted last Friday at 4:00PM. Data is backed up every day at 1:00AM. Which of the following would be the BEST option for migrating this application to the cloud?

- A. Setup a server in the cloud, install an operating system, install the application, and copy the data to the cloud server from last Friday's backup
- B. Setup a server in the cloud, install an operating system, install and configure the application, and copy the data to the cloud server from last Thursday's backup
- C. Clone or P2V the server with both drives to the cloud platform
- D. Clone or P2V the server with the application drive to the cloud platform and copy the operating system to the cloud server

Correct Answer: A

QUESTION 24

Which of the following would be a method to ensure ongoing benefits of a cloud agreement?

- A. Confirm a continual assurance framework is in place to measure the cloud provider's performance in line with organizational objectives.



- B. Have independent security testing performed against the cloud provider to ensure that the business's customer data is safe.
- C. Ask the cloud provider to lower the cost before each contractual renewal so that the business is obtaining value for money.
- D. Have independent stress and volume testing performed against the cloud provider to measure the availability SLA.

Correct Answer: A

QUESTION 25

How can an organization successfully implement an IaaS strategy?

- A. Standardize on a limited set of virtual machines
- B. Continuously execute performance analytics
- C. Open up internal databases with Web service access
- D. Take inventory of the application portfolio and select external suppliers

Correct Answer: A

QUESTION 26

Which of the following is a benefit of public cloud computing?

- A. Enhances fixed expenditures for hardware and software
- B. Contributes to the quality of user input data
- C. Reduces OPEX costs for application and databases
- D. Adds flexibility and agility to enterprise architecture

Correct Answer: C

QUESTION 27

A legal hold has been requested on an employee's mailbox by the company's legal office. The company IT group is unable to implement the legal hold since the email system has recently been outsourced to the cloud. Which of the following has the company failed to consider when migrating the email service to the cloud?

- A. Business continuity plan
- B. Email restoration process
- C. Archival procedures
- D. Retention policy



Correct Answer: D

QUESTION 28

Which of the following risks occurs when a cloud provider stops serving the company?

- A. Continuity risk
- B. Financial risk
- C. Legal risk
- D. Confidentiality risk

Correct Answer: A

QUESTION 29

A company wants to implement an internal virtualized infrastructure to provide its employees with on demand storage which will be accessible through a web interface over the public Internet. This is an example of which of the following?

- A. Public cloud
- B. Community cloud
- C. Hybrid cloud
- D. Private cloud

Correct Answer: D

QUESTION 30

Why is it important to know the physical location for a governmental cloud based storage solution?

- A. Data stored in other countries could be accessed by the local government
- B. Data stored in other countries could slow down application response
- C. Data stored in other countries could impact access latency
- D. Data stored in other countries could reduce revenue for the originating country

Correct Answer: A

QUESTION 31

Which of the following application types is suitable for a cloud computing pilot?



- A. Desktop productivity applications
- B. Marginal applications
- C. Mission-critical applications
- D. Legacy applications

Correct Answer: A

QUESTION 32

Which of the following actions should a company take if a cloud computing provider ceases to uphold their contract?

- A. Consult the company's exit plan.
- B. Move the company data to the backup provider that was selected earlier.
- C. Re-host all critical applications on the company's internal servers.
- D. Evaluate the company's strategic options for an alternative provider

Correct Answer: A

QUESTION 33

Which of the following is the primary way to access PaaS?

- A. Web services
- B. Websites
- C. Web hosting providers
- D. Data integrations

Correct Answer: A

QUESTION 34

Which of the following is the BEST example of a cloud vendor's monthly hosting fee changing based on cost allocations?

- A. The company's fee varies based on the projected quarterly revenue of the client's company.
- B. The company's fee varies based on the number of their IT staff required to support the infrastructure.
- C. The company's fee varies based on the number of servers needed to house data in the datacenter.
- D. The company's fee varies based on the energy consumption of each server in the datacenter.



Correct Answer: C

QUESTION 35

Which of the following are essential steps to take when creating a virtual server?

- A. Select a machine image to run, select an application set to run, select security credentials.
- B. Select a machine image to run, select an application set to run, select the size of the virtual machine.
- C. Select a machine image to run, select security credentials, select the size of the virtual machine.
- D. Select an application set to run, select security credentials, select the size of the virtual machine.

Correct Answer: C

QUESTION 36

Which of the following organizations are MOST likely to consider confidentiality requirements before implementing a backup and disaster recovery cloud solution?

- A. An advertising company
- B. A public library
- C. A recreational park district
- D. A hospital and outpatient facility

Correct Answer: D

QUESTION 37

Which of the following would be considered in a private cloud?

- A. Organizational direct attached storage
- B. Organizational SAN
- C. Vendor leased co-hosted storage
- D. Encrypted shared drive

Correct Answer: B

QUESTION 38

A provider supplies storage, processing, memory, and network bandwidth to multiple tenants, using physical and virtual resources. This is an example of which of the following cloud characteristics?



- A. On-demand self-service
- B. Measured service
- C. Resource pooling
- D. Rapid elasticity

Correct Answer: C

QUESTION 39

Which of the following statements represents the correct definition of the terms 'cost allocation' and 'chargeback'?

- A. 'Cost allocation' focuses on recovering costs from consumers of cloud-delivered services whereas 'chargeback' relates to identifying costs and assigning them to specific cost categories.
- B. 'Cost allocation' and 'chargeback' are synonymous terms that relate to allocating costs of cloud services and ensuring that billing occurs for the services being delivered.
- C. 'Cost allocation' relates to identifying costs and assigning them to specific cost categories. 'Chargeback' is focused on recovering costs from consumers of the cloud-delivered services.
- D. 'Cost allocation' and 'chargeback' relate to ensuring that cloud computing delivery services are a profit center instead of a cost center. This leads to a positive return on investment for both cloud provider and cloud consumer.

Correct Answer: C

QUESTION 40

Which of the following is a relevant component of the cloud ecosystem?

- A. Hypervisors
- B. Image factory
- C. Security procedures
- D. Trained IT staff

Correct Answer: B

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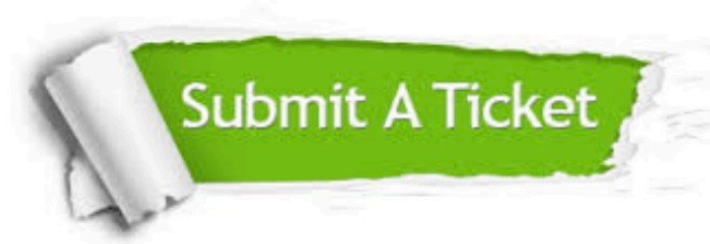
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