# CBAF-001<sup>Q&As</sup>

Certified Business Analyst - Foundation

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### **QUESTION 1**

What does the 0\\' stand for in the CATVVOE analysis?

- A. The objectives of the business system under review.
- B. Theopportunities for change in the business system under review.
- C. The organization of the business system under review.
- D. The owner of the business system under review.

Correct Answer: D

### **QUESTION 2**

Which of the following is likely to be an input into the Analysing the Needs\\' stage of the business analysis process model?

- A. Shortlist of business options.
- B. Validated requirements document.
- C. The business case.
- D. Agreed business activity model

Correct Answer: D

### **QUESTION 3**

Which of the following would BEST be managed with the "keep satisfied" stakeholder management strategy?

- A. Those with high power/influence and no interest in the project.
- B. Those with high power/influence and some interest in theproject.
- C. Those with some power/influence and high interest in the project.
- D. Those with some power/influence and some interest in the project.

Correct Answer: B

### **QUESTION 4**

What are business case development, subject matter expertise and procurement all examples of?

A. Behavioural skill competencies required by business analysts.

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3. Business knowledge competencies required by business analysts.							
C. Technique competencies required by business analysts.							
D. Personal knowledge competencies required by business analysts.							
Correct Answer: B							
QUESTION 5							
Different reactions may be observed when a change to working methods is proposed. These reactions include:							
a.							
Enthusiasm for the change.							
b.							
Fear of the change.							
c.							
Reduced performance on the job.							
d.							
Reluctant acceptance of the change.							
Which of the following represents the typical sequence of these four reactions?							
A. b, d, c and a.							
B. a, b, c and d.							
C. b, c, d and a.							
D. a, b, d and c.							
Correct Answer: C							
QUESTION 6							
What is the MoSCoW principle used for?							
A. To analyse stakeholders.							
B. To determine strategy.							

C. To define a root definition.

D. To prioritise requirements.



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Correct Answer: D
QUESTION 7
A project reporting system stores information about Employees. How would an Employee be represented in an entity-relationship diagram?
A. As an Actor.
B. As an Attribute.
C. As anEntity.
D. As a Relationship.
Correct Answer: C
QUESTION 8
A well-formed requirement is said to comply with which of the following acronyms?
A. MOSCOW.
B. SMART.
C. OSCAR.
D. MOST.
Correct Answer: B
QUESTION 9
Which of the following would be an appropriate name for a use case that allows a project manager to allocate resources to a project?
A. Assign resources.
B. Resource.
C. Project Manager.
D. Project.
Correct Answer: A
QUESTION 10

What occurs at handoffs when two actors do not synchronize their work?

- A. Errors.
- B. Queues.
- C. Functions.
- D. Decisions.

Correct Answer: B

### **QUESTION 11**

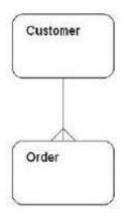
Which of the following models shows the driving and resisting forces of change?

- A. Force field analysis.
- B. Five forces model.
- C. Power/impact grid.
- D. Learning cycle.

Correct Answer: A

### **QUESTION 12**

The entity relationship model below shows the relationship between Customer and Order. Which of the following business rules is correct?



- A. An order may be placed by many customers.
- B. A customer may place many orders.
- C. A customer may never place an order.
- D. An order need not be placed by a customer.

Correct Answer: B



### **QUESTION 13**

When are workshops especially valuable?

- A. When suitably sized rooms are available.
- B. When all stakeholders are agreed on the way forward.
- C. When a geographically dispersed set of users\\' needs to be consulted.
- D. When time and budget are constrained.

Correct Answer: D

### **QUESTION 14**

When undertaking a CATWOE\\' analysis, which sequence should the first four letters be considered in?

A. W, T, C, A

B. T, W, C, A

C. W, C, T, A

D. T, A, W, C

Correct Answer: A

### **QUESTION 15**

The table below shows the costs and savings associated with a project. In which of the following years does the project break even?

Item	Year 0	Year 1	Year 2	Year 3	Year 4
Hardware	£250,000	20	20	£0	£0
Software Acquisition	£75,000	£0	£0	£0	£0
Maintenance	210,000	£11,000	£12000	£13,000	£14,000
User Training	£5,000	20	20	£0	£0
Savings	£40,000	£100,000	£100,000	£100,000	£100,000

- A. Year 2.
- B. Year 3.
- C. Year 4.
- D. The project does not pay back within the four year period.



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Correct Answer: C

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