

## CIS-PPM<sup>Q&As</sup>

Certified Implementation Specialist - Project Portfolio Management

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**QUESTION 1**

What does the project status report allow project managers to do? (Choose two.)

- A. View the project Gantt chart
- B. View the WBS
- C. Show historical trend of project KPI's
- D. Print as a PDF attachment

Correct Answer: CD

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**QUESTION 2**

Which of the following roles can access the project administration application?

- A. it\_project\_user.
- B. it\_pps\_admin.
- C. it\_project\_manager.
- D. timecard\_admin.

Correct Answer: B

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**QUESTION 3**

Plugins may be added to the base platform in one of the following ways: (Choose three.)

- A. Activated by an admin (not by default).
- B. Activated by an it\_portfolio\_manager.
- C. Requested from ServiceNow.
- D. Activated by default in the base ServiceNow system.
- E. Activated by an it\_pps\_admin.

Correct Answer: ACD

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**QUESTION 4**

Is resource capacity derived from FTE or schedules?

- A. Only FTE.

- B. Both.
- C. Only Schedules.
- D. Neither.

Correct Answer: C

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## QUESTION 5

To set up a group for selection in a resource plan, the group record needs to include which role?

- A. resource\_manager
- B. itil
- C. it\_project\_user
- D. pps\_resource

Correct Answer: D

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## QUESTION 6

As an administrator, what can you use to customize the PPM Mobile application?

- A. Mobile Studio
- B. Self-Service
- C. ATF Suites
- D. Service Catalog

Correct Answer: A

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## QUESTION 7

Where do you define 'Roles' requested via resource plans?

- A. Resource roles under resource management.
- B. No need to define it differently, they are same as system roles
- C. Under skill management modules
- D. Roles under system security

Correct Answer: A

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**QUESTION 8**

At a minimum, which role is required to view the summary of a project in the Details tab of Project Workspace?

- A. it\_project\_manager
- B. itil
- C. it\_project\_user
- D. it\_portfolio\_manager

Correct Answer: C

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**QUESTION 9**

The Defect and Enhancement type choices on a demand form are available only when which plugin is installed?

- A. Agile Development 2.0
- B. Ideation with PPM
- C. Test Management 2.0
- D. Investment Funding for PPM

Correct Answer: A

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**QUESTION 10**

The project property to update actual effort from time card is controlled at what level?

- A. Application Level (Global).
- B. Program Level.
- C. Project Level.
- D. Portfolio Level.

Correct Answer: C

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**QUESTION 11**

In the base system, what is the default number of cards that can be displayed in the project workspace?

- A. 200
- B. 10
- C. 1500

D. 1

Correct Answer: A

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## QUESTION 12

Users with what role can be considered for resource planning?

- A. it\_user.
- B. pps\_resource.
- C. it\_project\_user.
- D. it\_pps\_user.

Correct Answer: B

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## QUESTION 13

A customer requires five (5) teamspace to support different departments. What should you do?

- A. Enable the teamspace property.
- B. Contact the Account Representative to activate the teamspace.
- C. Activate via each teamspace plugin.
- D. Use UI Policies and Business Rules to enable teamspace.

Correct Answer: C

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## QUESTION 14

To use the Time Sheet dashboard, what plugin must be installed?

- A. Common ITSM Service Portal Application Components (com.snc.app\_common.service\_portal)
- B. Employee Service Center (com.sn\_hr\_service\_portal)
- C. Knowledge Management ?Service Portal (com.snc.knowledge\_serviceportal)
- D. Performance Analytics ?Content Pack ?PPM Standard plugin (com.snc.pa.pmo\_dashboards)

Correct Answer: D

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## QUESTION 15

The information displayed on Project Workspace is setup in which table?

A. vtb\_card

B. pm\_project

C. pm\_home\_page\_card

D. vtb\_card\_history

Correct Answer: C

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