

GCP-GC-IMP^{Q&As}

Genesys Cloud Certified Professional - Implementation

Pass Genesys GCP-GC-IMP Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.leads4pass.com/gcp-gc-imp.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Genesys Official Exam Center

- ⚙️ **Instant Download** After Purchase
- ⚙️ **100% Money Back** Guarantee
- ⚙️ **365 Days** Free Update
- ⚙️ **800,000+** Satisfied Customers



QUESTION 1

Where do you add the list of IP or CIDR addresses allowed or denied access to an External or Phone Trunk?

- A. Availability
- B. SIP Access Control
- C. Outbound
- D. Calling

Correct Answer: B

Reference: <https://help.mypurecloud.com/articles/configure-sip-access-control/>

QUESTION 2

Where can you find people in your organization and add external contacts to the organization?

- A. Documents
- B. Activity
- C. Directory
- D. Location

Correct Answer: C

QUESTION 3

Which platform component manage account configuration, directory search, user membership. phone call routing, agent assignment?

- A. Public Interface Services
- B. Core Services
- C. Communication Services
- D. Application Services

Correct Answer: B

Reference: <https://help.mypurecloud.com/articles/about-the-genesys-cloud-platform/>

QUESTION 4

What additional functionality does Communicate brings to Genesys Cloud?

- A. Knowledge base features, such as FAQs and Communities.
- B. Unified Communications features, such as telephony, unified messaging, voice conferencing, and auto-attendant.
- C. Call center features such as ACD and scripting.
- D. Directory capabilities, such as advanced search, profiles, and keyword searching.

Correct Answer: A

QUESTION 5

Which statements are true regarding the role of Designated Contacts? (Choose three.)

- A. Designated Contacts provide the first level of support for their organization.
- B. Designated Contacts must report any issues to support immediately and let support determine where the issue lies.
- C. Designated Contacts must troubleshoot an issue to the point that they determine that the problem does not lie within their responsibility.
- D. Designated Contacts are the only people within an organization with access to the Resource Center.
- E. Designated Contacts are the only people within the organization who may contact and work with support.

Correct Answer: ADE

QUESTION 6

How many types of groups are there by default?

- A. 5
- B. 3
- C. 4
- D. 2

Correct Answer: C

QUESTION 7

Which button would you click to mute yourself when on a call?

- A. Microphone
- B. Vertical bars

- C. Dialpad
- D. Drop-down arrow
- E. Phone with down arrow

Correct Answer: A

Reference: <https://help.mypurecloud.com/articles/mute-phone/>

QUESTION 8

If you want all your Edges in an Edge group to use the same WebRTC phone trunk, where should you configure that?

- A. In the Edges configuration Network Interfaces tab, select Use the following trunks under the Phone Trunks section.
- B. In the Edges configuration Network Interfaces tab, select Use the following trunks under the External Trunks section.
- C. In the Edge Groups configuration Network Interfaces tab, select Inherit from Edge Group under the Phone Trunks section
- D. In the Edges configuration Network Interfaces tab, under the Phone Trunks section, select Inherit from Edge Group and then select WebRTC phone trunk for the respective Edge group.

Correct Answer: A

Reference: <https://help.mypurecloud.com/articles/create-edge-group-phone-trunk/>

QUESTION 9

You can select multiple files to upload into a workspace in the Documents feature.

- A. True
- B. False

Correct Answer: A

Reference: <https://help.mypurecloud.com/articles/add-files-workspace/>

QUESTION 10

You want to upload a checklist to Genesys Cloud so that the Adventure Specialists can all access it to use when preparing for a new adventure. Which menu item would you click to start the upload process?

- A. Activity
- B. Chat Icon
- C. Documents

D. Admin

Correct Answer: D

[GCP-GC-IMP PDF Dumps](#)

[GCP-GC-IMP VCE Dumps](#)

[GCP-GC-IMP Braindumps](#)