

# HEALTH-CLOUD-ACCREDITED- PROFESSIONAL<sup>Q&As</sup>

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## QUESTION 1

Which entity in the new data model of Health Cloud can be used to store mappings between different coding systems such ICD and HCC codes?

- A. Identifier
- B. Codesets
- C. ContactPoint
- D. Codeset Bundle

Correct Answer: B

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## QUESTION 2

Which features does Health Cloud Consent Management provide? (Choose two)

- A. Capture Data Use Purpose\'
- B. Email for signature
- C. Delegated signing
- D. Capture IP Address during completion
- E. E-Signature

Correct Answer: BE

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## QUESTION 3

Which two fields are required when creating a new care plan task?

- A. owner
- B. problem
- C. Status
- D. Goal
- E. Due Date

Correct Answer: BD

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## QUESTION 4

Which 3 of the components are customizable in HC?

- A. Timeline
- B. EHR Data
- C. Life Events
- D. Patient Card
- E. Custom Label

Correct Answer: ADE

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## QUESTION 5

Which three type of basic Patient or Member information is displayed on the Patient info component? (Choose three.)

- A. Primary Care Coordinator
- B. List of Patient/Member Conditions
- C. Gender
- D. Thumbnail of Chatter Photo
- E. Date of Birth and Age

Correct Answer: CDE

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## QUESTION 6

Which three are the main consideration when transforming the individual .....

- A. Transforming the individual data model to person accounts in production org...
- B. Patient to Case Object relationship
- C. Account to Case object relationship
- D. OWD sharing
- E. Integration between Salesforce and 3rd party system

Correct Answer: ADE

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## QUESTION 7

Which three standard objects are used in the workflow to manage utilization data? (Choose 3)

- A. Care Request Plan

- B. Care Diagnosis
- C. Care Authorization
- D. Care Request
- E. Care Request Drug

Correct Answer: BDE

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## QUESTION 8

How does an administrator display device information on a patient card?

- A. Create a custom field on the EHR\_Patient object with a formula that returns the information to display on patient card
- B. Create a custom field on the EHR\_DeviceRequest with a formula that returns the information to display on patient card
- C. Create a custom field on the FilterCondit?n\_c with a formula that returns the information to display on patient card
- D. Create an Asset record and create a Care Registered Device record that looks up to the Asset record and then looks up to the Account record for the Patient
- E. Create a custom field on the EHR\_MedicalDevices with a formula that returns the information to display on patient card

Correct Answer: D

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## QUESTION 9

Which solution includes pre-built APIs, connectors, implementation templates, and a prescriptive end-to-end reference architecture to enable EHR connectivity and power a patient 360 from any HER into HC using HL7 V2 or FHIR standards?

- A. Mulesoft Accelerator for HealthCare
- B. Shield
- C. Specialty vendors
- D. Tableau CRM for HealthCare

Correct Answer: A

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## QUESTION 10

A Payer Service Cloud org uses Accounts and contacts to model Health Insurance Members. While all teams within the organization work with all members, only some teams require HC capabilities. What is the recommended best practice

for modeling members in HC for this organization?

- A. Only groups needing HC capabilities need to use Person Accounts.
- B. Model as Person Accounts, whether they are using HC capabilities or not.
- C. Account Record Types for existing members can remain as-is. Future members should be created as Person Accounts.
- D. Use the individual model with HC

Correct Answer: C

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## QUESTION 11

Which of the following is a valid Life Science Program Management data object ? (Choose three).

- A. Care Program Problem
- B. Care Program Team Member
- C. Care Program Provider
- D. Care Program Enrollee Product
- E. Care Program Enrollee Campaign

Correct Answer: BCD

Reference and details below.

Care Program

Care Program Campaign

Care Program Eligibility Rule

Care Program Enrollee

Care Program Enrollee Product

Care Program Enrollment Card

Care Program Goal

Care Program Healthcare Provider

Care Program Plan Template

Care Program Product

Care Program Provider

Care Program Team Member

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## QUESTION 12

A Health Cloud administrator is working on a call center implementation and has to ensure that the phone numbers passing through the CTI settings display the matching contact record via Screen Pop. Which custom metadata type within Health Cloud should the administrator update to achieve this requirement?

- A. Flow Session Setting -> CallCenterFlow
- B. Feature Flag Setting -> CTIDriverSetting
- C. Job Flow Setting -> ConsoleDisplayValue
- D. Health Cloud Setting -> HcFeatureDriver

Correct Answer: D

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## QUESTION 13

An Health Cloud administrator has setup risk recalculation by setting the recalculate flag to true, but is not seeing the recalculation score for the patient.

Which of the following is mostly likely the reason why the recalculation score for the patient is not displaying?

- A. CMS risk scores cannot be recalculated in Health Cloud.
- B. CMS risk scores should be recalculated using only third party APIs.

- C. Risk scores are recalculated only for patients that are affiliated with a Care Program.
- D. Risk scores can only be calculated using the CMS recalculation API.

Correct Answer: C

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## QUESTION 14

Which credentials are available to track against providers with standard Health Cloud? (Choose two.)

- A. Specialties
- B. Facility Relationship
- C. Business License
- D. Board Certification

Correct Answer: AD

Reference and details below.

**Streamline the Credentialing Process.** Seamlessly collect credential data in the self-service application. Capture provider applications with integrated **credential** verification and validation rules for mandatory information. Use the extended data model to capture all aspects of provider education, work history, regulatory action, malpractice insurance, **specialty**, **board certification**, and award data to allow for comprehensive verification.

For detailed instructions, see the [Vlocity Provider Network Management documentation](#)

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## QUESTION 15

How does an administrator display device information on a patient card?

- A. Create an Asset record and create a care registered device record that look up to the patient.
- B. Create a custom field on the EHR\_Patient object with a formula that return the information.
- C. Create a custom field on the EHR\_DeviceRequest object with a formula that return the information.
- D. Create a custom field on the EHR\_MedicalDevice object with a formula that return the information.
- E. Create a custom field on the FilterCondition\_\_c object with a formula that return the information.

Correct Answer: A

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