

## Q&As

Salesforce Certified Heroku Architecture Designer

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## QUESTION 1

Universal Containers has an application running in the Common Runtime that uses Heroku Redis. The data in Heroku Redis needs to be accessed by a third-party application. Which connection method should an Architect recommend to ensure the security of the data as it moves from Heroku Redis to the third-party application?

- A. Use stunnel to secure the connection between Heroku Redis and the third-party application.
- B. Set up SSL Certificates on Heroku and the third-party application.
- C. Only allow access to Heroku Redis through an SSH connection.
- D. Set up both a VPN and a VPC between Heroku and the third-party application.

Correct Answer: C

<https://devcenter.heroku.com/articles/securing-heroku-redis>

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## QUESTION 2

A healthcare services client is requesting an architecture for a set of applications: one is a marketing application, and the other two are of customer service applications that allow for customers to interact with their healthcare records. The marketing application must be able to scale up within seconds in response to traffic spikes. The client wants to be able to deploy each of these applications to the U.S. East Coast and EMEA.

Which applications should be deployed into which Heroku runtime?

- A. The marketing application into Private Spaces; customer service applications into Shield Private Spaces
- B. The marketing application into the Common Runtime; customer service applications into Shield Private Spaces
- C. The marketing application into the Common Runtime; customer service applications into Private Spaces
- D. The marketing application into Private Spaces; customer service applications into separate Private Spaces

Correct Answer: A

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## QUESTION 3

Which two conventions of the Heroku platform reflect the Twelve-Factor methodology's recommendation to "execute the app as one or more stateless processes?" (Choose two.)

- A. Log messages from each of an app's dynos are kept separate from each other.
- B. Heroku apps define process types in a Procfile.
- C. A Heroku app's config vars are deleted on deploys and app restarts.
- D. Dynos have an ephemeral filesystem.

Correct Answer: BC

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## QUESTION 4

A client has an e-commerce application that stores creditcard information. The application will run the production. Which security certification does the application need to meet?

- A. ISO 27017
- B. PCI level 1
- C. SOC2Type1
- D. ISO 27018

Correct Answer: B

<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#end-user-account-creation-and-removal>

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## QUESTION 5

Which of the following is a good use case for the Heroku Platform?

- A. Proof-of-concept or lab approaches
- B. Empowering mobile apps with an API service
- C. Data manipulation
- D. Customer engagement applications
- E. All of these

Correct Answer: D

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## QUESTION 6

A client requires that their web application's logs are accessible only from within the same isolated network as the application itself. Which solution should an Architect recommend in this scenario?

- A. Deploy the application to a Private Space. Provide the Private Space's stable outbound IPs to Heroku's Logplex router to block all logs originating from the Private Space.
- B. Deploy the application to a Shield Private Space with Private Space Logging enabled. Forward logs to a destination within the Shield Private Space.
- C. Deploy the application to a Private Space. Connect the Private Space to an on-premise logging system using VPN and specify it as a log drain.
- D. Deploy the application to a Private Space. Enable Internal Routing to prevent the application's logs from being forwarded outside of the Private Space.

Correct Answer: C

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## QUESTION 7

A customer's IT department will not allow VPN access through their on-premise gateway. Users need to be able to access trusted Heroku applications only when they are in the office. These applications are deployed to a Heroku Private Space.

Which two Private Spaces features should an Architect recommend to enable on-premise users to gain the access they need? (Choose two.)

- A. Stable outbound IP addresses
- B. VPC peering
- C. Internal routing
- D. Trusted IP ranges

Correct Answer: AD

Reference: <https://devcenter.heroku.com/articles/private-spaces>

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## QUESTION 8

How are languages, buildpacks, and slugs related?

- A. A slug and a buildpack are sandwiched together between several Heroku add-ons, and the result is a new open-source language.
- B. A slug is a shortened version of a language that compiles down into a buildpack
- C. A buildpack knows how to compile code in a specific language down to a slug that runs on Heroku
- D. A language uses a slug to deploy buildpacks as a service across the entire Salesforce Platform.

Correct Answer: C

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## QUESTION 9

A financial reporting application, hosted on an on-premise server, uses a native library (wkhtmltopdf) to convert its HTML reports into PDFs. The app is being migrated to Heroku. What option should an Architect recommend to enable the Heroku application to use wkhtmltopdf?

- A. Ensure that the Heroku app fetches the wkhtmltopdf library from cloud storage on dyno restart.
- B. Install the dependency using `sudo apt install wkhtmltopdf` from `.profile` in the project root.
- C. Continue to host wkhtmltopdf on-premise, and build a REST API so the library can be invoked from the Heroku app.
- D. Use a custom buildpack to install wkhtmltopdf using `apt`.

Correct Answer: D

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Reference: <https://elements.heroku.com/buildpacks/axonepro/heroku-buildpack-wkhtmltopdf>

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## QUESTION 10

Universal Containers sells products that are made up of serialized components. Field Technicians often need to work on a specific component. How should a Consultant recommend tracking customer purchases so Work Orders can be assigned to a component?

- A. Use Orders and Order Products.
- B. Use Work Orders and define a hierarchy.
- C. Use Products and Product Families.
- D. Use Assets and define a hierarchy.

Correct Answer: C

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## QUESTION 11

A client has a web application that persists data to a local JSON file. They are migrating the application to Heroku. In order for the application to conform to the Twelve-Factor methodology, what changes should an Architect recommend?

- A. The application should persist the data to a database add-on.
- B. The application should persist the data to a local SQLite database.
- C. The application should use at least 2 dynos to ensure that the JSON file is highly available.
- D. The application should be stateless and therefore not persist data at all.

Correct Answer: A

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## QUESTION 12

When designing a Heroku application, which two approaches observe the Twelve-Factor methodology? Choose 2 answers.

- A. On deployment, Heroku fetches and installs any dependencies that are missing according to the application's list of dependencies
- B. On startup, the application's source code fetches and installs any dependencies that are missing according to the application's list of dependencies.
- C. The application's database configuration is stored in the application's Profile
- D. The application's database configuration is stored in the application's config vars.

Correct Answer: AD

<https://devcenter.heroku.com/articles/heroku-connect-database-tables#encrypted-strings>

**QUESTION 13**

A client's Heroku web application displays data that is fetched from a back-end file storage system. The client now wants this data to be viewable, but not editable, from their Salesforce org. Which recommendation should an Architect make in this scenario?

- A. Replicate the files to tables in a Heroku Postgres database, and use Heroku Connect to synchronize the tables to the Salesforce org.
- B. Store all file URLs in a Heroku Postgres table, and use Heroku Connect to synchronize the table to the Salesforce org.
- C. Replicate the files to tables in a Heroku Postgres database, and use Heroku External Objects to expose the tables to the Salesforce org.
- D. Replicate the files to the application's local filesystem, and use worker dynos to periodically sync them to the Salesforce org.

Correct Answer: A

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**QUESTION 14**

Universal Containers has Role-based Technicians and Managers who handle Service Appointments. Many times, Technicians arrive on-site but are unable to gain access to the customer's equipment. In this scenario, only the Manager has permission to cancel the Service Appointment.

How should a Consultant recommend adhering to this business process?

- A. Assign Permission Sets that allow Status Transitions.
- B. Allow Status Transitions based on Role.
- C. Limit Status Transitions based on Profile.
- D. Configure Status Transitions based on Resource Type.

Correct Answer: C

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**QUESTION 15**

Universal Containers is expecting the amount of work to increase significantly over the next three weeks. They have decided to engage a new third-party Contract Provider to help with the additional work. How should a Consultant recommend configuring the new Contractor?

- A. Create a Capacity-based Resource and delete that Resource after three weeks.
- B. Create a Resource and give them 24-hour availability for the next three weeks.
- C. Create a Capacity-based Resource and give them Capacity for the next three weeks.
- D. Create a Capacity-based Resource and give them 24-hour availability for the next three weeks.

Correct Answer: C

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