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QUESTION 1

Universal Containers (UC) is a global financial company. UC support agents would like to open bank accounts on the spot for a customer who is inquiring ab UC products.

During opening the bank account process, the agentsexecute credit checks for the customers through external agencies. At a given time, up to 30 concurrent rewill be using the service for performing credit checks for customers.

What error handling mechanisms should be built to display an error to the agentwhen the credit verification process failed?

- A. In case the verification process is down, Use mock service to send the response to the agent.
- B. Handle verification process error in the Verification Webservice API in case there is a connection issue to theWebservice if it responds with an error.
- C. Handle integration errors in the middleware in case the verification process is down, then the middleware should retry processing the request multiple times.
- D. In case the verification process is down, use fireand forget mechanism instead of request and reply to allow the agent to get the response back when the service is bar online.

Correct Answer: B

QUESTION 2

A largeB2C customer is planning to implement Salesforce CRM to become a Customer centric enterprise. Below, is their current system landscape diagram.

The goals for implementing Salesforce follows:

1.
Develop a 360 view of customer
 2.
Leverage Salesforce capabilities for Marketing, Sales and Service processes
 3.
Reuse Enterprise capabilities built for Quoting and Order Management processes Which three systems from the current system landscape can be retired with the implementation of Salesforce? Choose 3 answers
- A. Order Management System
 - B. Case Management System
 - C. Sales Activity System
 - D. Email Marketing System

E. Quoting System

Correct Answer: BCD

QUESTION 3

An Architect is required to integrate with an External Data Source via a Named Credential with an Apex callout due to technical constraints. How is authentication achieved?

- A. Handle authentication with login flows.
- B. Handle authentication in the code.
- C. Connect via Salesforce Connect.
- D. Connect via Communities.

Correct Answer: A

https://help.salesforce.com/articleView?id=named_credentials_define.htm&type=5

QUESTION 4

A conglomerate is designing a Lightning Web Component (LWC) to display transactions aggregated from different sources. Their current system landscape is as follows:

1.

Transactions are created at any time through their various on-premise and cloud-based systems.

2.

All necessary transactions are replicated to a custom Transaction object in Salesforce. It is updated periodically so it only has a subset of the necessary transactions between updates.

3.

Middleware supports publish-subscribe interactions and provides RESTful Enterprise APIs that can retrieve transactions from on-premise and cloud-based systems.

The company wants to address a usability concern regarding incomplete data displayed on the LWC component.

What should the Integration Architect specify so the LWC will be able to display all the required transactions?

- A. Use the Continuation class to call the Enterprise APIs and then process the response in a callback method.
- B. Let the Lightning Data Service with an ?ire adapter display new values when the custom object records change.
- C. Call the Enterprise APIs directly from the LWC's JavaScript code and redisplay the LWC on receipt of the API response.

D. Publish a Platform Event, have the middleware subscribe and update the customobject on receipt of Platform Event.

Correct Answer: C

QUESTION 5

Northern Trail Outfitters uses a custom Java application to display code coverage and test results for all of their enterprise applications and is planning to include Salesforce as well. Which Salesforce API should an Integration Architect use to meet the requirement?

- A. SOAP API
- B. Analytics REST API
- C. Metadata API
- D. Tooling API

Correct Answer: D

Explanation: https://developer.salesforce.com/docs/atlas.en-us.api_tooling.meta/api_tooling/tooling_api_objects_apexcodecoverage.htm

QUESTION 6

Northern Trail Outfitters requires an integration to be set up between one of their Salesforce orgs and an external data source us Salesforce Connect. The external data source supports Open Data Protocol. Which three configurations should an Integration Architect recommend be implemented in order to secure requests coming from Salesforce? Choose 3 answers

- A. Configure Identity Type for OData connection.
- B. Configure a Certificate for OData connection.
- C. Configure Special Compatibility for OData connection,
- D. Configure CSRF Protection for OData connection.
- E. Configure CSRF Protection on External Data Source.

Correct Answer: ABD

https://help.salesforce.com/articleView?id=apex_add_external_data_source.htm&type=5

QUESTION 7

Which two requirements should the Salesforce Community Cloud support for self- registration and SSO? Choose 2

answers

- A. SAML SSO and Registration Handler
- B. OpenId Connect Authentication Provider and Registration Handler
- C. SAML SSO and just-in-time provisioning
- D. OpenId Connect Authentication Provider and just-in-time provisioning

Correct Answer: BC

QUESTION 8

Universal Containers (UC) is currently managing a custom monolithic webservice that runs on an on-premise server. This monolithic web service is responsible for Point-to-Point (P2P) integrations between:

1.
Salesforce and a legacy billing application
2.
Salesforce and a cloud-based Enterprise Resource Planning application
3.
Salesforce and a data lake.

UC has found that the tight interdependencies between systems is causing integrations to fail.

What should an architect recommend to decouple the systems and improve performance of the integrations?

- A. Re-write and optimize the current web service to be more efficient.
- B. Leverage modular design by breaking up the web service into smaller pieces for a microservice architecture.
- C. Use the Salesforce Bulk API when integrating back into Salesforce.
- D. Move the custom monolithic web service from on-premise to a cloud provider.

Correct Answer: B

QUESTION 9

The director of customer service at Northern Trail Outfitters (NTO) wants to capture and trend specific business events that occur in Salesforce in real time. The metrics will be accessed in an ad-hoc manner using an external analytics system. The events that are of interest are:

A customer has initiated a product exchange via a Case A customer service rep clicks on the "Authorize Exchange Product" menu item on the Case A customer has initiated a subscription cancellation via a Case A customer service rep clicks on the "Initiate Refund" menu item on the Case.

Which two solutions will meet these business requirements? Choose 2 answers

- A. Case after insert Trigger that executes a callout.
- B. Case Workflow Rule that sends an Outbound Message.
- C. Case after insert Trigger that publishes a Platform Event.
- D. Custom Apex controller that publishes a Platform Event.

Correct Answer: CD

QUESTION 10

NorthernTrail Outfitters needs to send order and line items directly to an existing finance application webservice when an order is fulfilled. It is critical that each order reach the finance application exactly once for accurate invoicing. What solution should an architect propose?

- A. Trigger invokes Queueable Apex method, with custom error handling process.
- B. Trigger makes @future Apex method, with custom error handling process.
- C. Button press invokes synchronous callout, with user handling retries in case of error
- D. Outbound Messaging, which will automatically handle error retries to the service.

Correct Answer: A

QUESTION 11

An Architect has received a request to prevent employees that leave the company from accessing data in Salesforce after they are deactivated in the company's HR system. What should an Architect determine before recommending a solution?

- A. Determine inbound integration requirements, then identify frequency.
- B. Determine data access prevention requirements, then identify frequency.
- C. Determine data volume requirements, then identify the loading schedule.
- D. Determine data access prevention requirements, then identify system constraints.

Correct Answer: A

QUESTION 12

Northern Trail Outfitters (NTO) has recently implemented middleware for orchestration of services across platforms. The ERP system being used requires transactions be captured near real time at a REST endpoint initiated in Salesforce when creating an order object. Additionally, the Salesforce team has limited development resources and requires a low code solution.

Which two options will fulfill the use case requirements? Choose 2 answers

- A. Use Remote Process Invocation fire and forget pattern on insert on the order object using Flow Builder.
- B. Implement a Workflow Rule with Outbound Messaging to send SOAP messages to the designated endpoint.
- C. Implement Change Data Capture on the order object and leverage the replay Id in the middleware solution.
- D. Use a process builder to create a Platform Event, selecting the record type as the Platform Event Name on insert of record.

Correct Answer: AC

QUESTION 13

A Salesforce customer is planning to roll out Salesforce for all their Sales and Service staff.

Senior Management has requested that monitoring is to be in place for Operations to notify any degradation in Salesforce performance.

How should an integration consultant implement monitoring?

- A. Use Salesforce limits API to capture current API usage and configure alerts for monitoring.
- B. Use APIEVENT to track all user initiated API calls through SOAP, REST or BULK APIs.
- C. Identify critical business processes and establish automation to monitor performance against established benchmarks.
- D. Request Salesforce to monitor the Salesforce instance and notify when there is degradation in performance.

Correct Answer: C

QUESTION 14

A company's security assessment noted vulnerabilities on the un managed packages in their Salesforce orgs, notably secrets that are easily accessible and in plain text, such as usernames, passwords, and OAuth tokens used in callouts from Salesforce.

Which two persistence mechanisms should an integration architect require to be used to ensure that secrets are protected from deliberate or inadvertent exposure? Choose 2 answers

- A. Encrypted Custom Fields
- B. Named Credentials
- C. Protected Custom Metadata Types
- D. Protected Custom Settings

Correct Answer: AB

QUESTION 15

When user clicks Check Preferences as part of a Lightning flow in Salesforce, preferences from an externally hosted RESTful service are to be checked in real-time. The RESTful service has OpenAPI 2.0 JSON definitions, responding in data types of Boolean and string values.

Which integration pattern and mechanism should be selected to meet the conditions?

- A. Fire and Forget: Process-driven platform events publishes events on Salesforce Event Bus.
- B. Remote Call-In: Salesforce REST API with REST Composite Resources.
- C. Request-Reply: Enhanced External Services invokes a REST API.
- D. Data Virtualization: Salesforce Connect map data external REST data in external objects.

Correct Answer: C

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