

# INTERACTION-STUDIO-ACCREDITED-PROFESSIONALQ&As

Salesforce Interaction Studio Accredited Professional

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ETL feeds must follow explicit specifications and require which type of file format?
A. Binary
B. CSV
C. JSON
D. Text
Correct Answer: B
QUESTION 2
If you want to compare the completion of two objectives based on a filter, what report would you use?
A. Visitor behaviour report
B. Referring sources report
C. Goal completion report
D. Goal comparison report
Correct Answer: D
QUESTION 3
What would a marketer include in a recipe if they want the visitor affinity score when showing recommendations?
A. Exclusion
B. Ingredients
C. Booster
D. Variation
Correct Answer: C
QUESTION 4

Which campaign type needs to be configured to setup the interaction studio connector for sales and service clouds?

- A. Server-side campaign
- B. Web campaign



C.	Mobile	campaign
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D. Email campaign

Correct Answer: A

#### **QUESTION 5**

What are the three ways segments are used in Interaction studio?

- A. Set goals and filters
- B. Targeting for campaigns
- C. Creation related lists within salesforce CRM
- D. Analytics, trends and engagement
- E. Recommending products

Correct Answer: ABD

#### **QUESTION 6**

What would a marketer include if they want to ensure they display recommendations from more than one category?

- A. Variation
- B. Exclusion
- C. Ingredient
- D. Booster

Correct Answer: A

#### **QUESTION 7**

A brand wants to do an ad-hoc export of a new user-defined attributes, what option would they choose?

- A. The option to include built-in fields on a segment export
- B. The option to exclude anonymous fields on a segment export
- C. The option to include all custom fields on a segment export
- D. The option to send segment date to Marketing Cloud

Correct Answer: C



QUESTION 8
Which two items can be included in the total engagement score calculation?
A. Identity merge date
B. Visits
C. Actions
D. Time of Day
Correct Answer: BC
QUESTION 9
How quickly does interaction studio synthesize and activate date to gauge and respond to
A. 30 Seconds
B. 30 milliseconds
C. 1 second
D. 1 minutes
Correct Answer: B
QUESTION 10
What are two types that real time interaction management helps marketers to personalize the customer?
A. Data Aggregation
B. Data Storage
C. Next best Action
D. Orchestration
Correct Answer: CD
QUESTION 11

How does a developer share web templates from one dataset to another?

- A. Deployment manager
- В. Сору
- C. Download to zip file, upload zip file



#### **QUESTION 15**



What are three areas a business user can apply custom catalog dimensions?

- A. Template filtering
- B. Segmentation
- C. Reporting
- D. Recipe exclusions and boosting
- E. Campaign targeting

Correct Answer: CDE

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