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QUESTION 1

Which of the following storage media would be used to build a RAID 5 array?

A. Dual layer DVDs

B. SATA HDDs

C. Flash drives

D. Blu-ray discs

Correct Answer: B

QUESTION 2

Which of the following cable types uses a 9-pin connector?

A. Parallel

B. Ethernet

C. USB

D. Serial

Correct Answer: D

QUESTION 3

A user states that the display is not very bright on their laptop.

Which of the following is the MOST likely location to adjust the brightness?

A. In the Device Manager of the operating system

B. In the BIOS

C. Fn key

D. In the video display drivers

Correct Answer: C

QUESTION 4

Which of the following does a technician need to do before giving a PC, which has been confiscated for prohibited

activity, to another department?

A. Identify prohibited activity on PC

B. Document change of custody

C. Report prohibited activity

D. Preserve data

Correct Answer: B

QUESTION 5

A DSL modem MOST commonly uses which of the following media?

A. Cable TV coax

B. Fiber optic cable

C. Wireless adapter

D. Household telephone lines

Correct Answer: D

QUESTION 6

A customer has asked a technician to install a new USB printer that is supported by Windows 7. The PC is running Windows 7 Professional.

Which of the following is the correct method to complete the installation?

A. Connect the new USB printer and power it on. Windows 7 will automatically detect and add the new printer.

B. Add the printer driver to the %SystemDir%\System32\Drivers folder, then connect and power on the printer.

C. Click Start >All Programs >Control Panel >Printers and Faxes >Right click on desired printer and select "install".

D. Configure the BIOS to boot from USB devices first. Connect and power on the printer. Boot the computer.

Correct Answer: A

QUESTION 7

A CAD/CAM user requires faster onscreen refresh rates.

Which of the following slots allows for faster graphic performance?

A. AGP

B. AGP x8

C. PCIe

D. PCI

Correct Answer: C

QUESTION 8

Which of the following input devices allows multiple PCs to share a common display?

A. Router

B. Bridge

C. KVM

D. Wireless keyboard

Correct Answer: C

QUESTION 9

When unable to get an IP address from a server, which of the following represents an APIPA address that a PC might receive?

A. 10.0.1.111

B. 65.71.1.111

C. 169.254.1.111

D. 192.168.1.111

Correct Answer: C

QUESTION 10

Which of the following are components of an "active" CPU cooling solution?

A. A heatsink and thermal compound.

B. A heatsink, radiator, and thermal compound.

C. A heatsink, attached fan, and thermal compound.

D. A heatsink, case fan, and thermal compound.

Correct Answer: C

QUESTION 11

A technician is diagnosing a laser printer that is consistently having issues picking up paper from the first tray. Which of the following items would the technician replace FIRST?

A. Toner

B. Transfer belt

C. Rollers

D. Imaging drum

Correct Answer: C

QUESTION 12

Which of the following laptop accessories would MOST likely be used to support multiple displays when the laptop hardware does not have multiple video outputs?

A. Docking station

B. VGA to DVI converter

C. Adjustable monitor arm

D. PCMCIA card

Correct Answer: A

QUESTION 13

A technician is looking to install a 3.5 inch desktop hard drive into an external enclosure. Which of the following input interfaces would provide the MOST throughput for the drive?

A. USB 2.0

B. IEEE 1394

C. Bi-Directional Parallel

D. eSATA

Correct Answer: D

QUESTION 14

Which of the following ports MUST be open to connect to a PC using RDP?

A. 21

B. 80

C. 443

D. 3389

Correct Answer: D

QUESTION 15

A user is requesting assistance in building a custom made PC for home theater use to connect to their existing large LCD screen.

Which of the following components should MOST likely be recommended? (Select TWO).

A. Large IDE hard drive

B. HDMI output

C. Dual monitors

D. RAID array

E. TV tuner

Correct Answer: BE

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