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QUESTION 1

A technician is tasked with building three systems that are capable of utilizing the new Windows HomeGroup functionality. Which of the following versions of Windows would need to be used?

A. Windows 7 or Windows Vista

B. Windows Vista only

C. Windows XP Professional x64 Edition

D. Windows 7 only

Correct Answer: D

Reference: http://windows.microsoft.com/en-us/windows7/products/features/homegroup

QUESTION 2

The technician is dispatched to a user\\'s home to secure a wireless network. The SOHO user has only one system to connect wirelessly, yet wishes to protect their Wi-Fi from unauthorized use. Which of the following will BEST meet the user\\'s requirements?

A. Configure the router to allow access by MAC address.

B. Configure the use of DHCP.

C. Configure the use of static IP addresses.

D. Configure the network to utilize a proxy.

Correct Answer: A

Reference: http://compnetworking.about.com/cs/wirelessproducts/qt/macaddress.htm

QUESTION 3

A technician needs to configure their neighbor\\'s iPad. The neighbor wants to access their work email. The technician requires some information from their neighbor\\'s work IT department. Which of the following information does the technician need?

A. IP address and domain

B. Server and domain

C. Server and gateway

D. IP address and DNS

Correct Answer: B

To setup email on any device, you need server address and the domain of the email server. POP3 and SMTP url are actually server addresses.

QUESTION 4

A user has reported a file permissions issue to the network administrator. The administrator tries to recreate the problem on their computer but has no trouble accessing the file. Which of the following BEST describes what is occurring?

A. The user did not taken ownership of the file from the server.

B. The user is logged in using the wrong local profile.

C. The user is not in the appropriate group to have access to the file.

D. The user has been granted "read only" access to the file.

Correct Answer: C

QUESTION 5

A user suspects that everything they type is being captured. Which of the following security threats would this indicate?

A. Worm

B. Keylogger

C. Trojan

D. Rootkit

Correct Answer: B

QUESTION 6

A manager needs to have remote access to the main office at all times. Which of the following is the BEST setup?

A. WWAN

B. LAN

C. MAN

D. VPN

Correct Answer: D

QUESTION 7

Which of the following user accounts should be disabled to adhere to security best practices?

A. Standard user

B. Guest

C. Administrator

D. Power user

Correct Answer: B

Reference: http://windows.microsoft.com/is-is/windows-vista/what-is-a-guest-account

QUESTION 8

You are working on a Windows 7 Ultimate computer. An application called DLP 2.0 is failing to start properly.

You are required to disable two of its components in MSconfig. Which two tabs should you access? (Select the two best answers.)

A. General

B. Boot

C. Services

D. Startup

E. Tools

Correct Answer: CD

QUESTION 9

Which of the operating systems can be upgraded to Windows 7 Professional?

A. Windows 7 Enterprise

B. Windows Vista Home Premium

C. Windows XP Professional

D. Windows Vista Business

Correct Answer: D

QUESTION 10

A PC uses RAID 1. Ann, a technician, has read in the event log that the drive "SATA 1" is no longer in sync with drive "SATA 0". Which of the following steps should she try FIRST to repair this PC to optimal running conditions?

A. Remove SATA 1 from the RAID group then try to re-add it

B. Replace both drives then restore from a backup

C. Remove both drives then switch the SATA channels

D. Replace SATA 1, rebuild the RAID and replace SATA 0

Correct Answer: A

Try removing SATA 1 from the RAID group and re add it using standard RAID procedure.

QUESTION 11

Which of the following has the HIGHEST level rights?

A. Standard User

B. Power User

C. Guest User

D. Remote Desktop User

Correct Answer: B

Reference: http://en.wikipedia.org/wiki/Power_user#Windows_administration

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QUESTION 12

A computer regularly shuts down and often will not turn on again for an hour or so. Which of the following tools should a technician use FIRST to troubleshoot this?

A. Power supply tester

B. Loopback plug

C. POST card

D. Ohm meter

Correct Answer: A

QUESTION 13

Which of the following UNC paths would be considered an administrative share?

A. \\Workstation\D$

B. \\Workstation\Admin

C. \\Workstation\D

D. \\Workstation\System

Correct Answer: A

QUESTION 14

Which of the following settings MUST be configured in order to turn on a VoIP phone?

A. PoE

B. Flow control

C. VPN

D. Duplex speed

Correct Answer: A

Reference: http://www.voip-info.org/wiki/view/Cisco+POE

QUESTION 15

Which of the following will allow a company to implement the MOST cost-efficient way to easily identify whether a user has secure access to particular areas of a building?

A. Require badges

B. Install retina scanners

C. Install firewalls

D. Require key fobs

Correct Answer: A

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