

MS-220^{Q&As}

Troubleshooting Microsoft Exchange Online

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QUESTION 1

HOTSPOT

A company uses Exchange Online.

You observe validation errors for objects provisioned in the Microsoft 365 Admin portal. The objects include users, groups, and contacts.

You need to retrieve the validation errors for the object types.

Which cmdlets should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Object type

Cmdlet

Users

	▼
Get-AdUser	
Get-MailUser	
Get-MsolUser	
Get-User	

Groups

	▼
Get-AdGroup	
Get-DistributionGroup	
Get-Group	
Get-MsolGroup	

Contacts

	▼
Get-AdObject	
Get-Contact	
Get-MailContact	
Get-MsolContact	

Correct Answer:

Answer Area

Object type	Cmdlet
Users	<div> <div></div> <div>▼</div> <div> Get-AdUser Get-MailUser Get-MsolUser Get-User </div> </div>
Groups	<div> <div></div> <div>▼</div> <div> Get-AdGroup Get-DistributionGroup Get-Group Get-MsolGroup </div> </div>
Contacts	<div> <div></div> <div>▼</div> <div> Get-AdObject Get-Contact Get-MailContact Get-MsolContact </div> </div>

<https://support.microsoft.com/en-us/topic/you-see-validation-errors-for-users-in-the-office-365-portal-or-in-the-azure-active-directory-module-for-windows-powershell-5c3bf8f7-de1b-6f51-6623-3c005d1f5900>

QUESTION 2

A company uses Exchange Online.

A user receives a non-delivery report when sending emails to external recipients. You perform a message trace and discover that emails are not being sent from the Exchange environment.

You need to identify the component that is causing the issue.

Which component is causing the issue?

- A. Anti-phishing protection
- B. Anti-spoofing protection
- C. Connection filter policies
- D. Mail flow rules

Correct Answer: D

QUESTION 3

HOTSPOT

A company named A. Datum Corporation uses Exchange Online. You enable journaling on a third-party archiving service. You configure a journaling mailbox named JournalMB@contoso.com.

All email sent to the recipient named finance@adatum.com must be recorded in the journaling mailbox. You observe that emails are not being journaled to the journal mailbox.

You need to resolve the issue.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Set-JournalRule -Name "Journal Rule 1"

-JournalEmailAddress
-Recipient
-Mailbox
-NotificationEmails

"JournalMB@contoso.com"

-Recipient
-Mailbox
-NotificationEmails
-JournalEmailAddress

finance@adatum.com -Scope

Global
Internal
External
AllUsers

-Enabled \$true

Correct Answer:



QUESTION 4

A company uses Exchange Online.

A user configures a Microsoft Outlook rule to forward email to external recipients. The user reports that emails are not being automatically forwarded. You need to resolve the issue.

What should you configure?

- A. Anti-spam policy
- B. Anti-phishing policy
- C. Data loss prevention rule
- D. Connection filter policy

Correct Answer: A

QUESTION 5

A company uses Exchange Online. The company configures a transport rule that applies a disclaimer to all emails from the Internet.

Users receive calendar sharing invitations from external senders. Users report that they are unable to open the calendar from a sharing invitation in Outlook on the web.

You need to resolve the issue.

What should you do?

- A. Change the fallback action of the transport rule to Ignore.
- B. Set the value of the ApplyHtmlDisclaimerTextLocation parameter to Prepend.

- C. Change the fallback action of the transport rule to Reject.
- D. Set the value of the ApplyHtmlDisclaimerTextLocation parameter to Append.

Correct Answer: A

QUESTION 6

A company uses Exchange Online. The company configures an SMTP relay device. Users report that emails are being delivered to the Junk Email folder. You need to ensure that emails are delivered to the recipient's inbox. What should you do?

- A. Configure a DNS MX record for the SMTP relay device IP address.
- B. Configure a DNS A record for the SMTP relay device IP address.
- C. Add the IP address of the SMTP relay device to the SPF record.
- D. Add a mail flow connector to allow emails from the SMTP relay device IP address.

Correct Answer: C

QUESTION 7

A company uses Exchange Online and the United Messaging (UM) service. The company enables journaling for all users.

You discover voice mail and missed call notifications in the journaling mailbox.

You need to exclude voicemail and missed call notifications from the journaling mailbox.

Which cmdlet should you run?

- A. Set-TransportConfig
- B. Set-TransportRule
- C. Set-JournalRule
- D. Set-MessageClassification

Correct Answer: A

QUESTION 8

A company uses a Microsoft Exchange Server 2019 hybrid environment.

A user named User1 has an on-premises mailbox and an archive mailbox in Exchange Online.

You need to ensure that User1 can store up to 1 TB in the archive mailbox.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Run the Enable-Mailbox User1 -AutoExpandingArchive Command.
- B. Run the Set-OrganizationConfig -AutoExpandingArchive command.
- C. Assign an Exchange Online Plan 2 license to User1.
- D. Assign an Exchange Online Kiosk license to User1.
- E. The user reports that their archive mailbox is full.

Correct Answer: BD

QUESTION 9

A company uses a Microsoft Exchange Server 2016 hybrid environment. Conference room mailboxes exist in Exchange Server, and user mailboxes exist in Exchange Online.

Users in Exchange Online report that they can only view available times when scheduling meetings with conference room mailboxes in Exchange Server. Users in Exchange Online require the ability to view the subject and location when

scheduling meetings with the conference room mailboxes.

You need to troubleshoot the issue for users in Exchange Online.

Which cmdlet should you use?

- A. Get-OrganizationRelationship
- B. Get-AvailabilityAddressSpace
- C. Get-IntraOrganizationConnector
- D. Get-IntraOrganizationConfiguration

Correct Answer: D

QUESTION 10

HOTSPOT

You need to resolve the issue reported by the Fabrikam, Inc. users.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Set-SharingPolicy -Name "ExternalSharingPolicy" `

-Domains"

	▼
Contoso.com	
Fabrikam.com	

 :

	▼
CalendarSharingFreeBusyDetail	
CalendarSharingFreeBusySimple	
CalendarSharingFreeBusyReviewer	

 "

Correct Answer:

Answer Area

Set-SharingPolicy -Name "ExternalSharingPolicy" `

-Domains"

	▼
Contoso.com	
Fabrikam.com	

 :

	▼
CalendarSharingFreeBusyDetail	
CalendarSharingFreeBusySimple	
CalendarSharingFreeBusyReviewer	

 "

QUESTION 11

HOTSPOT

You configure a scanner for SMTP authentication to send emails to Exchange Online.

Users report that they do not receive emails sent from the scanner.

You discover that the scanner uses TLS1.0/1.1 for SMTP authentication.

You need to ensure that the scanner can send emails to Exchange Online.

Which solutions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Identify the Exchange PowerShell cmdlet that allows TLS 1.0/1.1 for SMTP authentication.

Set-CASMailbox
Set-InboundConnector
Set-Mailbox
Set-TransportConfig

Identify the endpoint name to which the printer must send emails

contoso-com.mail.protection.outlook.com
smtp.contoso.com
smtp.office365.com
smtp-legacy.office365.com

Correct Answer:

Identify the Exchange PowerShell cmdlet that allows TLS 1.0/1.1 for SMTP authentication.

Set-CASMailbox
Set-InboundConnector
Set-Mailbox
Set-TransportConfig

Identify the endpoint name to which the printer must send emails

contoso-com.mail.protection.outlook.com
smtp.contoso.com
smtp.office365.com
smtp-legacy.office365.com

QUESTION 12

You need to resolve the attachment issue for the marketing department

Which two commands can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Set-QuarantinePolicy - Identity Default -ESNEnable \$true
- B. Get-OwaMailboxPolicy | Set-OwaMailboxPolicy -AllowedFileTypes \${Add = ".pptx"}

C. Get-OwaMailboxPolicy | Set-OwaMailboxPolicy -BlockedFileTypes \${{Remove = ".pptx"}}

D. Set-MalwareFilterPolicy -Identity Default -EnableFileFilter \$true

Correct Answer: BC

QUESTION 13

A company uses Exchange Online. The company configures the following retention tags:

1.

Inbox: Delete in 365 days.

2.

Deleted Items: Delete in 30 days.

A user receives an email on April 27, 2022 and deletes the email on May 28, 2022.

You need to determine the retention period of the email.

On which date will the email expire?

A. May 27, 2022

B. May 28, 2022

C. June 27, 2022

D. April 27, 2023

Correct Answer: B

QUESTION 14

A company uses Exchange Online. External sharing is disabled.

A user reports that they are unable to share their calendar with an external recipient.

You need to resolve the issue.

Solution: Configure a mail flow rule to allow meeting requests from the user.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

QUESTION 15

HOTSPOT

A company uses a Microsoft Exchange Server 2019 hybrid environment. The company is migrating mailboxes to Exchange Online in batches.

You observe that a migration batch did not complete.

You need to identify the mailboxes that were not migrated to Exchange Online.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

▼	▼	▼
Get-MigrationConfig	-BatchId	Ignore
Get-MailboxStatistics	-BadItemLimit	Failed
Get-MigrationUser	-Status	Queued

Correct Answer:

Answer Area

▼	▼	▼
Get-MigrationConfig	-BatchId	Ignore
Get-MailboxStatistics	-BadItemLimit	Failed
Get-MigrationUser	-Status	Queued

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