



MS-900^{Q&As}

Microsoft 365 Fundamentals

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QUESTION 1

A company experiences a Microsoft 365 outage that affects an entire region.

You check the Service Health Dashboard and observe that the service is healthy.

After the incident is resolved, you need to find information in Service Health Dashboard that describes what happened during the outage.

What should you use?

- A. Message Center
- B. incident closure summary
- C. Post-Incident Review (PIR)
- D. service request

Correct Answer: C

Reference: <https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-health-and-continuity>

QUESTION 2

You are the Microsoft 365 administrator for a company.

You install Microsoft Office 365 ProPlus on five devices. You deactivate one device.

Which task can you perform on the deactivated device?

- A. Print a document.
- B. Leave a comment in a document.
- C. Start a new document from a template.
- D. Set properties on a document.

Correct Answer: A

When you deactivate a Microsoft Office 365 ProPlus license, Office 365 ProPlus remains installed on the computer, but you can only view and print documents. All features for editing or creating new documents are disabled.

Note:

There are several versions of this question in the exam. The question has two possible correct answers:

1.

View a document



2.

Print a document

Other incorrect answer options you may see on the exam include the following:

1.

Leave a comment in a document.

2.

Start a new document from a template.

3.

Set properties on a document.

4.

Create a document

5.

Edit a document

6.

Co-author a document

7.

Edit a column

Reference: https://blogs.technet.microsoft.com/office_resource_kit/2014/01/17/office-365-proplus-multiple-devices-and-deactivation/

QUESTION 3

You are the Microsoft 365 administrator for a company.

The company runs SharePoint Server and Exchange Server in an on-premises datacenter. The site collection for the finance department is currently encrypted using third-party software.

You need to move as many services to Microsoft 365 as possible.

What should you do?

A. Migrate all SharePoint data and Exchange mailboxes to Microsoft 365.

B. Leave SharePoint data for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.

C. Leave mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.



D. Leave SharePoint data and mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.

Correct Answer: A

QUESTION 4

DRAG DROP

A company plans to deploy Microsoft 365.

You need to identify differences between the features in Exchange Online and Exchange Server.

Match the appropriate features to the corresponding supported environments. To answer, drag the appropriate environments to the correct features. Each environment may be used once, more than once, or not at all. You may need to drag

the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Select and Place:

Supported environments	Feature	Supported environments
Exchange Server only	Exchange Web Services (EWS) access to accounts	Supported environment
Exchange Online only	Custom EWS throttling settings	Supported environment
Exchange Server and Exchange Online	Information rights management, archiving, and legal holds	Supported environment

Correct Answer:

Supported environments	Feature	Supported environments
Exchange Server only	Exchange Web Services (EWS) access to accounts	Exchange Server and Exchange Online
Exchange Online only	Custom EWS throttling settings	Exchange Server only
Exchange Server and Exchange Online	Information rights management, archiving, and legal holds	Exchange Server and Exchange Online

References: <https://docs.microsoft.com/en-us/exchange/policy-and-compliance/information-rights-management?view=exchserver-2019>

<https://docs.microsoft.com/en-us/office365/servicedescriptions/exchange-online-archiving-service-description/compliance-and-security-features>



QUESTION 5

DRAG DROP

A company has Microsoft 365 and uses Microsoft Endpoint Manager.

You need to identify the endpoint management tool associated with each action.

Which tool should you identify for each action? To answer, drag the appropriate tools to the correct actions. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Tools

- Software Center
- Configuration Manager
- Microsoft Intune
- Autopilot

Answer Area

Requirement

- Manage employees' personal devices from the cloud.
- Manage power settings for on-premises servers.

Tool

-
-

Correct Answer:

Tools

- Software Center
-
-
- Autopilot

Answer Area

Requirement

- Manage employees' personal devices from the cloud.
- Manage power settings for on-premises servers.

Tool

- Microsoft Intune
- Configuration Manager

QUESTION 6

An organization plans to deploy Microsoft Office 2019 or Office 365 ProPlus.

What are two advantages of Office 365 ProPlus? Each correct answer presents a complete solution. (Choose two.)

NOTE: Each correct selection is worth one point.

- A. Features remain constant through the lifetime of the applications.
- B. Office 365 ProPlus includes downgrade rights.



- C. A single license may be deployed to multiple devices.
- D. Fully functional Office mobile apps are free to install and use.

Correct Answer: CD

1.

A single subscription of Office 365 ProPlus allows you to install Office 365 on up to 5 devices.

2.

Office 365 ProPlus includes a fully functional, cloud-based online version that is free to use, though it does not require any installation.

Incorrect Answers:

Office 365 subscriptions (E3, E5, etc.) do not allow for downgrading.

Office 365 ProPlus is updated automatically. Updates include updates to existing features as well as new features being added to the product.

Reference:

<https://xo.xello.com.au/blog/office-365-proplus-top-business-benefits-for-users>

<https://support.office.com/en-us/article/what-s-new-in-office-online-fc1de049-98f3-46da-a5aa-da4a19c3e909?ui=en-US&drs=en-US&dad=US>

QUESTION 7

DRAG DROP

A company plans to deploy Microsoft 365.

You need to identify differences between the features in Exchange Online and Exchange Server.

Match the appropriate features to the corresponding supported environments. To answer, drag the appropriate environments to the correct features. Each environment may be used once, more than once, or not at all. You may need to drag

the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:



Supported environments

- Exchange Server only
- Exchange Online only
- Exchange Server and Exchange Online

Feature

Supported environments

Exchange Web Services (EWS) access to accounts

Supported environment

Custom EWS throttling settings

Supported environment

Information rights management, archiving, and legal holds

Supported environment

Correct Answer:



Supported environments

- Exchange Server only
- Exchange Online only
- Exchange Server and Exchange Online

Feature

Supported environments

Exchange Web Services (EWS) access to accounts

Exchange Server and Exchange Online

Custom EWS throttling settings

Exchange Server only

Information rights management, archiving, and legal holds

Exchange Server and Exchange Online

References: <https://docs.microsoft.com/en-us/exchange/policy-and-compliance/information-rights-management?view=exchserver-2019>

<https://docs.microsoft.com/en-us/office365/servicedescriptions/exchange-online-archiving-service-description/compliance-and-security-features>

QUESTION 8

DRAG DROP

You are a Microsoft 365 administrator for a company.

You need to recommend an-appropriate Microsoft Office 365 plan for a customer that minimizes costs.

Which subscription plans should you recommend? To answer, drag the appropriate plans to the correct features. Each plan may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.



Select and Place:

Office 365 plans	Office 365 feature	Office 365 plan
ProPlus	Local copy of Microsoft Outlook that connects to an Exchange Server instance.	Office 365 plan
Enterprise E1	Search and discovery with Delve.	Office 365 plan
Enterprise E3	eDiscovery with in-place, hold, and export	Office 365 plan
Enterprise E5	Advanced eDiscovery with in-place search, hold, export, and analytics.	Office 365 plan

Correct Answer:

Office 365 plans	Office 365 feature	Office 365 plan
	Local copy of Microsoft Outlook that connects to an Exchange Server instance.	ProPlus
	Search and discovery with Delve.	Enterprise E1
	eDiscovery with in-place, hold, and export	Enterprise E3
	Advanced eDiscovery with in-place search, hold, export, and analytics.	Enterprise E5

References: <https://products.office.com/en-us/business/compare-more-office-365-for-business-plans>

QUESTION 9

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

Statement	Yes	No
By default, all Microsoft 365 subscribers are configured for targeted release.	<input type="radio"/>	<input type="radio"/>
To enable or disable targeted releases in an organization, select each user who should receive early access to features and functionality from a list.	<input type="radio"/>	<input type="radio"/>
To enable Microsoft Office Insider release in an organization, select each user who should receive preview access to features and functionality from a list.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Answer Area

Statement	Yes	No
By default, all Microsoft 365 subscribers are configured for targeted release.	<input type="radio"/>	<input checked="" type="radio"/>
To enable or disable targeted releases in an organization, select each user who should receive early access to features and functionality from a list.	<input checked="" type="radio"/>	<input type="radio"/>
To enable Microsoft Office Insider release in an organization, select each user who should receive preview access to features and functionality from a list.	<input type="radio"/>	<input checked="" type="radio"/>

References: <https://docs.microsoft.com/en-us/deployoffice/change-management-for-office-365-clients>

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide#set-up-the-release-option-in-the-microsoft-365-admin-center>

QUESTION 10

You are the Microsoft 365 administrator for a company.

Your company wants to learn more about what happens if the availability terms of the Microsoft Office 365 services are not met.

Where can you find this information?

- A. Service Level agreement
- B. Microsoft Services agreement
- C. Microsoft Cloud agreement
- D. Microsoft Products and Services agreement



E. Microsoft Enterprise agreement

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-level-agreement>

QUESTION 11

You are the Microsoft 365 administrator for a company.

You need to customize a usage report for Microsoft Yammer.

Which two tools can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft SQL Server Analysis Services
- B. Microsoft SQL Server Reporting Services
- C. Microsoft Power BI in a browser
- D. Microsoft Power BI Desktop
- E. Microsoft Visual Studio

Correct Answer: CD

Reference: <https://docs.microsoft.com/en-us/office365/admin/usage-analytics/customize-reports?view=o365-worldwide>

QUESTION 12

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

Statement	Yes	No
The Microsoft 365 user portal allows users to install desktop apps, use web apps, and share files in OneDrive.	<input type="checkbox"/>	<input type="checkbox"/>
The Microsoft 365 admin center allows administrators to manage applications and services available to users.	<input type="checkbox"/>	<input type="checkbox"/>

Correct Answer:

Answer Area

Statement	Yes	No
The Microsoft 365 user portal allows users to install desktop apps, use web apps, and share files in OneDrive.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
The Microsoft 365 admin center allows administrators to manage applications and services available to users.	<input checked="" type="checkbox"/>	<input type="checkbox"/>

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