PRINCE2-PRACTITIONER^{Q&As}

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QUESTION 1

Which product should register that the risk of a competitor producing a calendar at the same time was identified at the beginning of the project but the assessment of this risk appears to have been poor?

A. Issue Register

B. Follow-on action recommendations

C. Lessons Report

D. Risk Register

Correct Answer: C

QUESTION 2

ABC Company has a number of projects in progress. The executive of the Health and Safety Training Project is also a member of the project board for two other projects and is very busy. As a result, during this initiation stage, the executive

has appointed another person to carry out both their business assurance and the role of change authority for minor and medium severity issues.

Is this appropriate, and why?

A. Yes, because people with delegated project assurance roles may act as the change authority.

B. Yes, because projects that are likely to have many changes should delegate the change authority.

C. No, because the decision to have a change authority should be made before the project is authorized.

D. No, because the project manager identifies the level of tailoring that is relevant for the project.

Correct Answer: A

QUESTION 3

This question provides a number of changes which may or may not be required to the Extract from the Communication Management Strategy provided in the additional information. Which statement applies to the Tools and techniques section?

A. Delete entry 3 because the activities required to create the products should be documented in the relevant plan(s).

B. Move entry 4 to Reporting because this describes a report on the performance of the Communication procedures used.

C. Delete entry 5 because the customers are not within the scope of this project.

Correct Answer: B

QUESTION 4

When updating the project plan as part of Managing a stage boundary, what else might be updated?

A. Exception Plan

B. Project Management team

C. Business Case

D. Project Initiation Documentation

Correct Answer: A

QUESTION 5

During which of the following activities is the Project Product Description created?

A. Design and appoint the Project Management Team

B. Prepare the outline business case

C. Select the project approach and assemble the project brief

D. Plan the initiation stage

Correct Answer: B

QUESTION 6

As a result of experiences on previous projects, a change authority has been established for the Health and Safety
Training Project. A key client for the training materials has a representative on the project board. Should their interests
be represented within the change authority for the project, and why?

A. Yes, because this will give them a better understanding of the training materials.

B. Yes, because a change authority should consider external stakeholder needs.

C. No, because the change authority should be internal to the ABC organization.

D. No, because their project board member will be able to agree any required changes.

Correct Answer: D

QUESTION 7

DRAG DROP

INITIATING A PROJECT

Here are three actions that are carried out as part of the \\'initiating a project\\' process.

During which activity (A-F) should the action occur?

Choose only ONE activity for each action. Each activity can be used once, more than once, or not at all.

Select and Place:

Agree the tailoring requirements

Prepare the risk management approach

Prepare the change control approach

Prepare the quality management approach

Prepare the communication management approach

Create the project plan

- -

Review the following entry in the daily log: "a delay to the accreditation of the 'classroom-based training materials' could lead to a delay in the 'e-learning course' being delivered", and record it appropriately

Ensure that the information needs of existing ABC Company customers are understood and are met

Decide that stage 2 will include the delivery of the 'accredited classroom-based course' and stage 3 will include 'accredited trainers'

Correct Answer:

Agree the tailoring requirements

Prepare the risk management approach

Prepare the change control approach

Prepare the quality management approach

Prepare the communication management approach

Create the project plan

QUESTION 8

Although it is not specified in the current corporate branding standards, the MFH corporate logo should be shown on the front page of the service level agreement.

A. Obtain agreement from the Director of Facilities Division to amend this within the remaining +2 days tolerance.

B. Raise an issue (off-specification).

C. Raise an issue (request for change).

D. Accept this error as a concession.

Correct Answer: C

QUESTION 9

Which statement is an appropriate entry for the project approach heading within the Project Brief?

A. The initial estimates from the feasibility study will be verified during the initiation stage.

B. MFH must better manage suppliers\\' performance.

C. The Information Technology Division and the Facilities Division will be outsourced to a single service provider.

D. The Project Manager will be responsible for ensuring that the agreed project approach remains an appropriate choice.

Correct Answer: C

QUESTION 10

Which of the following statements is TRUE with regard to expected benefits?

A. They cannot be assigned

B. They don\\'t need to follow corporate objectives

C. They should be measurable

D. Tolerances cannot be set against expected benefits

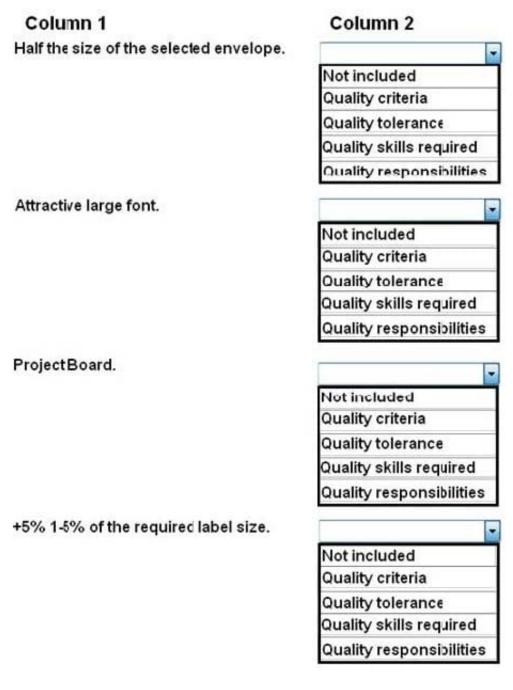Correct Answer: C

QUESTION 11

HOTSPOT

The information in Column 1 may be entered in the Product Description for the chosen label design. Column 2 is a list of the quality headings (excluding Quality Method) in a Product Description. For each entry in Column 1 decide if it should

be included in the Product Description headings shown and select the heading from Column 2 under which it should be recorded.

Drop down the right answer.

Hot Area:

Column 1   ## Column 2

Half the size of the selected envelope.

| Not included |
| Quality criteria |
| Quality tolerance |
| Quality skills required |
| Quality responsibilities |

Attractive large font.

| Not included |
| Quality criteria |
| Quality tolerance |
| Quality skills required |
| Quality responsibilities |

ProjectBoard.

| Not included |
| Quality criteria |
| Quality tolerance |
| Quality skills required |
| Quality responsibilities |

+5% 1-5% of the required label size.

| Not included |
| Quality criteria |
| Quality tolerance |
| Quality skills required |
| Quality responsibilities |

Correct Answer:

Column 1	Column 2
Half the size of the selected envelope.	Not included / **Quality criteria** / Quality tolerance / Quality skills required / Quality responsibilities
Attractive large font.	**Not included** / Quality criteria / Quality tolerance / Quality skills required / Quality responsibilities
ProjectBoard.	Not included / Quality criteria / Quality tolerance / Quality skills required / **Quality responsibilities**
+5% 1-5% of the required label size.	Not included / Quality criteria / **Quality tolerance** / Quality skills required / Quality responsibilities

QUESTION 12

ABC has experience of delivering training projects that respond to new legislation. Previous projects have had to change the acceptance criteria, due to further updates being made to legislation during the project. What action should be taken to address this, and why?

A. Agree and prioritize the acceptance criteria during the initiation stage, because these criteria will be used to determine if the project can be closed.

B. Agree and prioritize the acceptance criteria during the initiation stage, because they can be amended through change

control, if needed.

C. Set the quality tolerances for the acceptance criteria in the product descriptions, because this would allow for additional changes in legislation.

D. Set the quality tolerances for the acceptance criteria in the product descriptions, because quality tolerances define the acceptable range.

Correct Answer: B

QUESTION 13

This question provides a number of changes which may or may not be required to the Extract from the Communication Management Strategy provided in the additional information. Which statement applies to the Stakeholder analysis: Interested parties section?

A. Add \\'Internal Creative Team\\'.

B. Delete entry 11 because the photographer is internal to the project management team.

C. Delete entry 12 because the printing of the calendars is outside of the scope

Correct Answer: A

QUESTION 14

Which 2 statements should be recorded under the Business options heading?

A. The re-engineering of selected business functions would not provide the required outcome.

B. The lack of up-to-date technology in MFH means a re-engineering of existing services will not necessarily deliver the performance improvements required.

C. Use external consultants to provide guidance on the detailed design of the outsourced services.

D. Set up a PRINCE2 project to deliver the outsourced services.

E. Review a list of service providers to determine a short-list of possible service providers.

Correct Answer: CD

Reference: http://www.whatisprince2.net/prince2-theme-business-case.php

QUESTION 15

Which principle is central to the quality theme and provides explicit understanding of what the project will create?

A. Manage by stages

B. Focus on products

C. Manage by exception

D. Learn from experience

Correct Answer: B

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